

Protocol

[EMAIL]

Thank you for filling out the Seattle Makers Community Survey a few weeks ago. We are interested in hearing more about your community experience at Seattle Makers with a short interview. This would be an informal conversation about 30 minutes long over Zoom. You'll be talking with me: My name is Colleen and I'm a maketeer and researcher at Seattle Makers. If you're open to it, I'd love to schedule some time with you in the coming weeks, whenever is most convenient for you. Is this something you might be willing to participate in? If so, what are some days/times that would work for you in the next week or so?

[<https://washington.zoom.us/j/93740956556>]

[SIGN IN TO ZOOM]

Thank you so much for taking the time to speak with me. This is an informal interview to learn more about your experience at Seattle Makers, especially with regard to the community here. I'm interviewing several members and this will help inform us on how to build an even stronger community and foster maker-to-maker connections.

This will be about 30 minutes where I'll ask you a few questions about your experience. There's no right or wrong answer. Just feel free to say whatever comes to mind as we go.

First off, is it ok with you if I record audio video of our interview?

[TURN ON RECORDING]

I'm recording now.

Just know you're welcome to stop recording or the whole interview at any time.

Great, let's get started. How about you tell me how you would describe Seattle Makers. Again, I don't need a polished answer, feel free to just think out loud.

- Community, general
 - How would you describe the SM community?
 - What do you want out of the Seattle Makers community?
 - What makes you feel a sense of community at Seattle Makers, if anything?
 - What might it look like to be more connected to the community?
- Empowerment
 - Have you ever asked for a change or made a suggestion to the space?
 - How did you go about that?
 - Do you feel empowered to suggest changes at the space?
 - How would you approach it if you were to suggest a change?

- How would you like to be able to approach it?
 - Meetups
 - Do you attend meetups?
 - Are you at all interested in meetups?
 - What types of meetups would you like to see at Seattle Makers?
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[EXTRA, IF TIME]

- Social Media
 - Are you on social media?
 - Do you follow Seattle Makers on social media?
 - What kind of content would you like to see from Seattle makers?
 - Project ideas
 - When you joined the space, did you start with a project or area of interest (e.g. 3D printing, sewing) in mind? What was it?
 - Then what? Took your first class and then what
 - When you were done with that project did you find another one?
 - Have you been able to find projects when you want to?
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Great, thank you. And do you have any other feedback for Seattle Makers on any topic?

Anything else that can improve your experience?

You can always drop a line on slack or talk to one of the maketeers if you think of something else.

What is your full name?

What is your email address?

Do you have any questions for me?

Thank you again for taking the time to chat with me. This was great and will be really helpful to us moving forward.