

Privacy Policy for Whiteboard for Freshdesk

Introduction

At Whiteboard for Freshdesk, we are committed to protecting your privacy. This Privacy Policy outlines the types of information we collect, how we use it, and the measures we take to safeguard it.

Information We Access

Whiteboard for Freshdesk collects the following types of information:

- Ticket data: We access data related to your tickets, including their status (open, closed, resolved, pending, unassigned).
- User data: We access data related to the logged-in user, including logged-in user id.
- Agent data: We access data related to agents like agent name who are assigned to the tickets

How We Use Your Information

We use the information we collect to provide, maintain, and improve the Whiteboard for Freshdesk service. We do not share your information with third parties. We do not store it anywhere

Data Security

We implement a variety of security measures to maintain the safety of your personal information. We use state-of-the-art encryption to protect sensitive information transmitted online.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

Contact Us

If you have any questions about this Privacy Policy, please contact us at puspalatha@hodolist.com.

Consent

By using Whiteboard for Freshdesk, you hereby consent to our Privacy Policy and agree to its terms.