Privacy Policy for Team Kolker SMS Communications

1. Introduction

This Privacy Policy explains how **Team Kolker Wendlandt** ("we," "our," or "us") collects, uses, and protects your personal information when you use our SMS messaging service. By opting in to receive SMS messages from us, you agree to the terms outlined in this policy.

2. Opt-In & Consent

By providing your phone number and opting into SMS communications, you consent to receive text messages from **Team Kolker Wendlandt** regarding updates, scheduling, inquiries, or other business-related communications. We do not send promotional or marketing messages unless explicitly requested.

Opt-In Confirmation Message:
When you opt-in, you will receive the following confirmation text:
"Thank you for signing up for text messages from Team Kolker Wendlandt. Reply HELP for support, STOP to opt out. Msg & data rates may apply. Msg frequency varies based on interactions."

3. Opt-Out Policy

You may opt out of receiving SMS messages at any time by replying **STOP** to any text message from us. After opting out, you will receive one final message confirming that you will no longer receive further texts.

Opt-Out Message:
"You have opted out of Team Kolker Wendlandt text messages. No further messages will be sent. For assistance, reply HELP or contact us at teamkolker@compass.com or (619) 566-8106."

4. Help & Support

If you need assistance, reply **HELP** at any time.

HELP Message:
"Team Kolker Wendlandt: For support, contact teamkolker@compass.com or call (619) 566-8106. Reply STOP to opt out."

5. Message Frequency & Fees

Message frequency varies depending on your interactions with us. Standard message and data rates may apply based on your mobile carrier's terms.

6. Information We Collect

We may collect and store:

- Your phone number when you opt in.
- Message logs and interaction history.
- Other information you provide voluntarily.

We do **not** sell or share your personal information with third parties for marketing purposes.

7. Data Security & Retention

We implement reasonable security measures to protect your personal data. Your information will be retained only as long as necessary to fulfill communication purposes or comply with legal obligations.

8. Changes to This Privacy Policy

We may update this policy from time to time. Any changes will be posted on our website at **https://www.teamkolker.com** and will become effective upon posting.

9. Contact Information

For any questions regarding this Privacy Policy or our SMS practices, please contact us:
📧 **Email:** teamkolker@compass.com
📞 **Phone:** (619) 566-8106
🌐 **Website:** https://www.teamkolker.com/contact/