

2.2.2024

AND THE SURVEY SAYS: The summary of the results from the 699 responses received is now available to view on our website by clicking the link below: (code for secured page: 8214)

https://drive.google.com/file/d/1vqV_Y2dkrl5cazWHJJuyJF7PyL5jsFAS/view

JANUARY EDITION OF THE ROARING EAGLE:

<https://www.roaringeaglenews.com/current-issue.html>

Duke Underground Line Replacement Update: They've bored holes and run the wires, they've replacement poles and worked to get the new lines into the transmission boxes...the last part is to perform the cut overs...physically moving the new lines into action...this is directly from Duke...

Duke Energy will soon be energizing the newly installed underground lines, as a result of these upgrades a power interruption will be necessary. Duke Energy will send an automated voice message or text in advance to the phone number listed on your account with the date and time of your planned outage so that you can plan accordingly. There may be cases where advance notification may not be possible however a crew representative should knock on your door to inform you of the outage. Crews will be working as quickly and safely as possible to complete this reliability work. Duke Energy appreciates your patience during this inconvenience.



PUNCH LIST:

As we approach the end of the Duke project, Rick and I are compiling a punch list for items that still need attention. Duke will be

working with us to make sure everything is back in place. Please let our office know if there is something you feel needs to be on our list!

SO PROUD OF MY RIVER HILLS WORK FAMILY! As of this week, ALL River Hills employees (Security, Maintenance and Admin) have been CPR, AED, First Aid, Stop the Bleed certified. Thank you to our Training Sgt. Osborne for a thorough and informative class...it was an opportunity for us all to refresh and learn together and make sure we can respond in an emergency for our loved ones in and out of River Hills.

LAST, BUT CERTAINLY NOT LEAST...A RECENT SAVE: The Board offered a Commendation to Officer Dabbs for administration of first aid and CRP prior to EMS arriving onsite resulting in him saving a life within our community last week...THANK YOU OFFICER DABBS!

Proudly,
Amy
Your GM

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