

What do I do if my iPad freezes?

Has your iPad stopped responding? Is it acting strange?

If your iPad won't turn on or has become unresponsive, it's possible that it is very low on battery or fully drained.

- Connect it to a power source and leave it alone to charge for an hour.

If an app has become corrupted or is running strangely, you may need to force it to close.

- Close apps by double-clicking the Home button or swiping up from the bottom of the screen to show small versions of all of the open apps. Swipe up on any app that you are not currently using or is frozen.



If your iPad is truly frozen and unresponsive, or too sluggish to use, try to force restart it.

- Hold down the home button and the power button at the same time for more than 10 seconds.
- When you see the white Apple logo appear on the screen, let go. The iPad will restart itself.
You may need to re-enter belmontschools.net account information the next time that you use Google apps.

If your iPad is low on storage, it may have difficulty running normally.

- See storage troubleshooting steps here: <https://support.apple.com/en-us/HT201656>

Still having difficulty? Send an email to studentsupport@belmontschools.net