



Family Supports for MAP Remote Testing

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What devices can my child use to test MAP?

Students will test on the device that they have been using for remote learning. That may be a district-issued device or a personal device. If using a personal device, please reference the chart below for the required equipment specifications. Chrome is the recommended browser and the resolution needed for testing is 1024 X 768 or higher. Please see the troubleshooting tips below for additional information.

Device	Operating System
Windows PC	Windows 7, 8.1, or 10
Macintosh	Mac OS X v10.13 and higher
iPad	iOS 12 and iPad IOS 14
Chromebook	Google Chrome OS 78 or higher

Make sure your device meets testing requirements using the [Workstation Diagnostic Tool](#)

How will my child login to test?

District Issued Chromebooks, Laptops or Macs or personal devices

- Students are used to one process for logging into MAP testing at school, but now they will use a different process. As we are testing remotely, we recommend the following process for ease of access.
- Open your browser and type in test.mapnwea.org/#/no_popup on the device. Students should see the window below. Teacher will share session name and password on the day of testing.



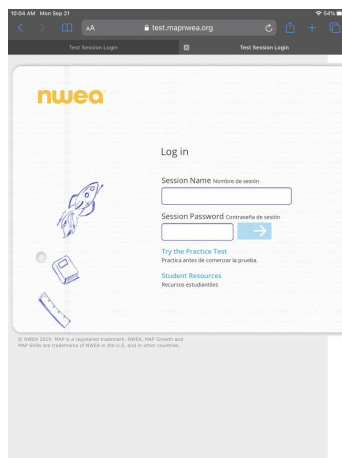
- If the student sees this window, the pop ups have been blocked. Enable pop ups and enter the URL again. Please see troubleshooting support below.



District Issued iPad - remote users

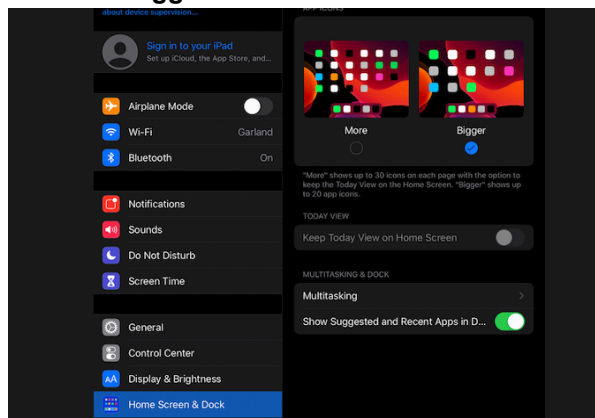
As we are testing remotely, we recommend the following process for ease of access.

Open Safari and type in test.mapnwea.org/#/nopopup on the device. Students should see the window below. Teacher will share session name and password on the day of testing.



If you are experiencing issues with the resolution when opening up the iPad, please follow the troubleshooting steps below:

1. Go to **Settings** - select on left side **Home Screen & Doc**
2. On the right hand side - select **bigger**.



What are the directions that I should read prior to testing?

Student Directions Script

For all students, say:	<p>Give your best effort on this test. It is a chance to show how much you know. Your teacher can use it to choose what you are ready to learn next. This is not a timed test, so it's important to take your time to understand each question before answering. Some questions will be easy, and others will be more difficult. It's okay not to know all of the answers. If you are not sure how to answer a question, then ask yourself which answers are definitely wrong, and choose from the other answers. Read every question and try your best.</p> <p>Before you finish a question, you may change your mind and pick a different answer. But, once you move to the next question, your answer is locked, and you cannot go back to the question you have already answered.</p> <p>I'm here to help if there is a problem with the test. If something is missing or if the test tells you to slow down, then let me know.</p>
When testing math, please add:	<p>On some (but not all) test questions, a calculator tool appears at the top. You can click the calculator picture to open an on-screen calculator that helps you answer the question.</p> <p>If you are not sure about a word in a question, I can pronounce the word for you, but I cannot tell you what the word means or explain any math symbols.</p>
When testing reading, please add:	<p>If a reading passage is too long to fit on the screen, use the scroll bar on the right side of the passage to scroll down and display the rest of the passage and questions about it.</p> <p>Sometimes a passage appears again and again, but look carefully, because you will see different questions for the same passage.</p>

How can I best support my child while testing?

Thank you for your support in completing this online assessment. Please keep in mind that this is just one snapshot of how your child is performing academically. It may be tempting to provide your child cues to help their performance but this impacts your child's scores and does not give schools an accurate picture of what your child can do independently. You can expect communication from your child's classroom teacher regarding test accommodations before testing day. Please reach out to your child's teacher to discuss any questions or concerns regarding accommodations.


Here are some things you can do to support a positive online testing environment.

- Practice the test at practice.mapnwea.org (Username: grow, Password: grow)
- Provide a quiet testing environment free from distractions.
- Encourage your child to put forth his or her best efforts
- Provide breaks as needed
- Remind your child that he or she is not expected to know all of the answers as this is an adaptive assessment. They will experience a mixture of questions, some difficult and some easy.
- Troubleshoot technical difficulties-use the suggestions below and contact your child's classroom teacher if needed.
- Stop testing if your child experiences technical difficulties that cannot be quickly resolved

What are the top troubleshooting tips?

Troubleshooting Tips

Common Challenges and Situations During Testing - Video

Concern or Error Message	Resolution
Error message about screen resolution	<p>PC</p> <ol style="list-style-type: none"> 1. On your desktop, right click and go to Display Settings 2. Scroll down the window panel and click on "Advanced Display Settings" 3. From the drop-down menu, click the resolution setting that is 1024X768 or higher 4. Click Apply 5. You may see an Optimal Resolution Notification, ignore and confirm your changes. <p>CHROMEBOOK</p> <ol style="list-style-type: none"> 1. Click the time, Wi-Fi, power and avatar icon box in the bottom corner. But not the notification count box. 2. Select the Settings icon. 3. Type Display in the search field. 4. Click Displays. 5. Drag the slider to the left or right so the resolution is 1024x758 or higher. Moving it to the left decreases resolution, and dragging it to the right increases resolution. <p>MAC:</p> <ol style="list-style-type: none"> 1. On your Mac, choose Apple menu  > System Preferences, click Displays, then click Display.

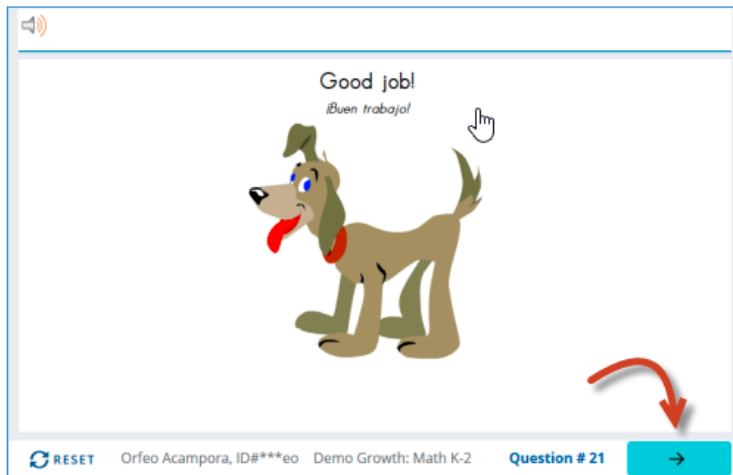
	<ol style="list-style-type: none"> 2. Select Scaled, then select one of the options so the resolution will be 1024x758 or higher
Pop-up need to be enabled	<p>CHROME (recommended browser):</p> <ol style="list-style-type: none"> 1. On your computer, open Chrome. 2. At the top right, click on the 3 dots 3. Go to Settings and Under "Privacy and security," click Site settings. 4. Under Permissions click on Pop-ups and redirects. 5. At the top, toggle the setting so it says "Allowed" <p>SAFARI</p> <ol style="list-style-type: none"> 1. Click the ellipsis icon (...) in the upper right corner of your web browser, and then click Settings. 2. In the Advanced settings section, click View advanced settings. 3. In the Block pop-ups section, click the switch to Off. Pop-ups are now allowed. 4. To block pop-ups once again, click the switch to On.
Student testing screen is frozen	Communicate to your teacher what the issue is. Your teacher will pause your test. This will reset the question to a different question once the test is resumed
Question appears blank - white screen	Communicate to your teacher what the issue is. Your teacher will suspend the test, but will be able to resume it where you left off to solve the issue.
Student gets kicked out of the test	Communicate to your teacher what has happened. Your teacher will be able to resume the test.
Question will not function as it should (for example: asks students to drag and drop and will not allow it)	Communicate to your teacher that there is something wrong with a question and you are unable to continue. Your teacher will pause the test and once resumed, a new question will appear.
Student is not able to close out of MAP when finished	Control Shift K

If any of these suggestions above do not resolve the issue, please have the student logout of the assessment and contact the classroom teacher for next steps.

How will I know if my child completed the assessment?

K-2 Reading or Math Assessment

Your child will see a wagging tail dog as their final question meant to serve as a reward. Students are NOT completed until they click the next arrow on the bottom of the screen.



2-5 or 6+ Reading or Math Assessment

When a MAP Growth 5 or 6+ test is complete, there is a screen that indicates it has completed with the student's RIT score.

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