

Resin Preservation Timeline

*As noted on our website and in our client expectations form, our standard turnaround time is typically **8-10 months**. For table orders, the timeline can extend up to **18 months**.*

Please keep in mind that turnaround times can vary depending on the time of year and the seasonal influx of orders. Floral preservation is a delicate, highly detailed process, and we're committed to delivering the highest-quality keepsakes for each and every client. We'll keep you informed throughout the journey!

Here's an overview of the timeline and what to expect along the way:

Month 1-3: Your Flowers Have Arrived & Are Drying



Once your flowers arrive at our studio, here's what you can expect:

- **Arrival update:** We'll send you an email with photos of your blooms so you can see they've arrived safely in our care.
- **Drying process:** Our flower drying technician will gently place your flowers in a secure container with silica gel to start the drying process.
- **Timeline:** This step takes about 1-3 months to ensure your flowers are fully and beautifully dried.
- **Next update:** Once they're dry, we'll send you an update to let you know they're moving into the design queue.
- **Optional color correction:** If you haven't already added color correction, this is the perfect time. This option is great if you would like the colors of your flowers to remain as close as possible to the day of as well as hide any possible transparent spots! It's a flat rate of \$150 per order and helps bring vibrancy back to your blooms.

Months 2-4: Queue for Design



The waiting time can vary depending on the time of year and the influx of orders.

- **Safe storage:** We carefully store and label your flowers in an airtight container to keep them protected and in perfect condition.

- **Design queue:** Your order will wait its turn in line as we thoughtfully work through each design.

🌸 Months 3-4: Designs Created & Confirmed



Here's what to expect when your design is ready:

- **Design preview:** We'll send you an email with a preview of your design for approval.
- **Edits:** If you'd like any changes, we'll work with you to confirm them before moving to production. (Additional edit previews are \$75 per design.)
- **Response time:** Please reply within 7 days — if we don't hear back, we'll move forward with the design we have on file.
- **Final chance for color correction:** This is your last opportunity to add color correction to your main piece! (Please note: add-ons don't receive a design sneak peek or color correction.)

- **Additional time for color work:** If you choose to add color correction, please allow an extra 4-8 weeks for this step.
- **Shipping check:** We'll confirm your shipping address to make sure your beautiful piece lands safely at your door.

✨ **Months 5-8 (or up to 18 months for tables): Production**



- **Resin:** Your design is placed in a mold, and multiple layers of resin are gently poured over your flowers.
- **Quality check:** We carefully monitor for bubbles, specks, and ensure every detail meets our high-quality standards.
- **Flower movement:** Because resin can be a little unpredictable, flowers may shift slightly — if adjustments are needed, we'll keep in touch with you throughout this stage.

🌸 Months 8-10: Final Touches



- **De-molding:** We carefully remove your pieces from their molds.
- **Finishing touches:** We add details like frosted edging, our signature engraving, and a beautiful polish to make your pieces shine.
- **Final check:** We ensure everything is perfectly finished and ready for shipping.

📦 Shipment



- **Shipping out:** Once your order is complete, we'll get it all packed up and ready to go!

- **FedEx pickup:** FedEx stops by our studio a few times a week to pick up any packages ready in our pickup room.
 - **Tracking info:** You'll receive tracking information from FedEx within 48 hours of them picking up your package. We do require a signature for all packages to ensure your order is in safe hands when it arrives.
-

We're here for you every step of the way.

Thanks to our automated system and dedicated customer service team, you'll receive regular updates throughout the process. If you have any questions or need an additional update, feel free to email us at **orders@blossomandrhy.me.com**.

And if your email address changes, please let us know!



Thank you so much for trusting our team — it's an honor to preserve your memories.

With love,

The Blossom & Rhyme Team 🌿✨

