

SafeArrival for Parents

At Cache County School District, one of our most significant priorities is ensuring all our students arrive safely at school each day. We have a system called SafeArrival that will contact parents via email, text, and phone when their child is not in school at the beginning of the school day and the absence reason has not been verified. This communication is intended to keep students safe and parents alert when their child does not show up for school when he/she is expected to be in school.

Follow these simple steps to start using the SchoolMessenger app to report absences for your child(ren).

STEP 1: Set up a SchoolMessenger Account.

- Go directly to the SchoolMessenger website (<https://home.schoolmessenger.com/>) (not through the PowerSchool portal) and set up your SchoolMessenger account.
- If you HAVE NOT set up your SchoolMessenger account previously**, click "Sign up" at the top right of the screen and enter your email address associated with your PowerSchool Parent account.
- Create your password and click the Sign up button.
- You will receive an email to confirm your new SchoolMessenger account. Click on the link in that email.
- You can now log into SchoolMessenger via the website or the app.

 Sign up

- If you HAVE set up your SchoolMessenger account but cannot remember your password**, click "Log in" at the top right of the screen and enter your email address associated with your PowerSchool Parent account.
- Click on the "forgot password" and you will be sent a link to set your SchoolMessenger password. (The password can be different from the PowerSchool Parent Portal website.) (Also, check your SPAM/JUNK folders for the email.)

 Log in



[Forgot your password?](#)

STEP 2: Download and Install the SchoolMessenger App

- Search for the free SM Home Mobile App from the Apple App Store or the Google Play Store. *(Your phone must be compatible with this app in order for it to be downloaded and installed. You can still use the website, if it is not.)*
- Login with the SchoolMessenger credentials set up in Step 1.
- After logging in, you will see the messages received from the school(s) in the last 30 days.



You can report an all day absence for your child by clicking the Attendance Icon at the app, and then clicking the "Report an Absence" button.

Attendance

Report an Absence +

(You should receive a confirmation message in the app shortly after submitting an absence.)



Absences can be reported via the app, website or toll free number. You can also set a security PIN to ensure you are the one reporting the absence. Use the QR code on the left (or [click here](#)) to learn more about these features as well as all of the SafeArrival procedures.

Use the QR code on the right (or [click here](#)) to learn more about how to use SchoolMessenger to set your preferences for receiving messages from the schools.

