

Pro2 Privacy Policy

Privacy Policy for PRO2 Mobile App

We value your privacy and is committed to protecting your personal data. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use the PRO2 mobile application. Please read this Privacy Policy carefully to understand our practices regarding your information and how we will treat it.

1. Information We Collect

1.1 Personal Information

We may collect the following types of personal information when you use the App:

- Name
- Email address
- Account credentials (username, password)

1.2 Technical and Usage Data

We automatically collect certain information about your device and usage, including:

- Device type, operating system, and version
- App usage data (e.g., frequency, features accessed)
- IP address and mobile network information

1.3 Data Captured Through the App

The App allows users to capture 360° images and associate them with predefined locations on project plans. These images are uploaded to our cloud servers for project collaboration and tracking.

2. How We Use Your Information

We use the information we collect for the following purposes:

- To provide, maintain, and improve the App's features and services.
- To process and store captured images and associate them with project plans.
- To communicate with you regarding updates, support, or other necessary information.
- To analyze usage patterns and improve user experience.
- To ensure the security of our platform.

3. Sharing Your Information

We may share your information in the following circumstances:

- With authorized team members in your projects to facilitate collaboration.
- With service providers that support our platform (e.g., cloud storage providers) under strict confidentiality agreements.
- When required by law, such as in response to legal processes or regulatory requirements.

We do not sell, trade, or rent your personal information to third parties for marketing purposes.

4. Data Security

We take reasonable measures to protect your information from unauthorized access, loss, misuse, or alteration. These include:

- Encryption of sensitive data during transmission.
- Secure cloud storage and access controls.
- Regular security assessments and updates.

However, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

5. Your Rights and Choices

You have the following rights regarding your information:

- Access and correction: You can request access to or correction of your personal information.
- Deletion: You can request the deletion of your data, subject to legal or operational retention requirements.
- Opt-out: You have the right to choose not to provide certain information, but this may limit your ability to use certain features of the App and may be subject to the limitation of PRO2 Platform's features.

6. Data Retention

We retain your personal information and project data only as long as necessary for the purposes outlined in this Privacy Policy or as required by law. Upon request, we will delete or anonymize your data.

7. Third-Party Links and Services

The App may include links to third-party services. We are not responsible for the privacy practices of these services. Please review their privacy policies before sharing any information.

8. Children's Privacy

The App is not intended for children under the age of 13. We do not knowingly collect personal information from children. If you believe we have collected such information, please contact us to delete it.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We will notify users of significant changes through the App or other appropriate means.

10. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

PRO2 Support Team
Email: platform@pro2.ai

By using the Pro2 mobile app, you consent to the terms of this Privacy Policy. If you do not agree with this policy, please do not use the App.