



ARIZONA COVID-19 LIST OF KNOWN RENTAL ASSISTANCE AND EVICTION PREVENTION PROGRAMS

**If there is a resource missing from this list please email joanna@azhousingcoalition.org to request for it to be added

Known Rental Assistance Programs	Details	Link	Status/notes
Statewide Programs			
Arizona Department of Housing called the Homeowner Assistance Fund (HAF)	<p>HAF is a federally-funded, foreclosure-prevention program that provides assistance for low-income Arizona homeowners experiencing financial hardship due to COVID-19. HAF can pay for mortgage and utility payments, internet services, property insurance and taxes, HOA fees, and more.</p> <p>Homeowners who meet all the following criteria are eligible: 1) income equal to or less than 150% of Area Median Income, based on family size and location (application will confirm income eligibility); 2) experienced financial hardship due to COVID-19 after January 21, 2020, such as job loss, reduction in income, increased costs due to healthcare, or need to care for a family member; 3) applying for the primary residence that is located in Arizona.</p>	<p>You can call 1-833-931-3600 or visit https://haf.azhousing.gov/ to apply.</p>	<p>Accepting applications - Homeowners only</p>

Helping Hands for Freedom Financial Assistance	Helping Hands for Freedom provides emergency financial assistance to military/wounded Veteran families . This is based on needs that arise from financial hardships faced when a service member is wounded, facing multiple deployments, killed in action, or suffering from injuries received in the line of duty. Assistance is also available to Gold Star families who have lost a loved one to the war or post war suicide resulting from complications from PTSD and/or other injuries. Financial assistance can include lease, mortgage, insurance, car payments, utility bills, and some travel expenses. These payments do not include money for groceries, gas, credit card payments, car repairs, or direct cash paid to the service member or family (Funds allocated from Governor Ducey's AZ CRF fund)	Program information	Military/Veterans only
Operation Homefront	Operation Homefront provides financial assistance to active duty, deployed, veteran, wounded, ill or injured service members for overdue bills, repairs and other critical family needs. During the COVID-19 crisis, this program will accept and process immediate requests for assistance outside the normal monthly application cycle. Rental assistance is available for veterans discharged in the last 7 years with a documented service connected wound or injury or those that are active duty with a documented service connected wound or injury	Program information	Accepting applications. Applications are accepted from the 1st to 10th of each month..
SVDP rental assistance (State funds, Contingency and crisis safety net)	St. Vincent de Paul was awarded \$250,000 and will use the funds to continue to help at-risk Arizonans avoid eviction through its Rental Assistance Program. The Rental Assistance Program provides emergency funding to prevent homelessness and helps those in need regain self-sufficiency. This year alone, St. Vincent de Paul has supported more than 200 families with rent assistance.	Program Information	Accepting applications

The Salvation Army - Our Family Services	The Salvation Army was awarded \$150,000 to meet the needs of the community. The Family Services Emergency Assistance Program provides social services to individuals and families who are experiencing financial crises. Clients undergoing a temporary stage of financial hardship come to the program to stay in their homes and keep their utilities running.	Program Information	Metro Phoenix has a limited amount of rental funds available at the beginning of each month. Tucson Family Services has funding available each week and is able to take applications over the phone on Mondays from 8:30am-noon or from 1-4pm.
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Tribal Communities

Tohono O'odham Ki:Ki Housing Association (TOKA) Homeowner Assistance Fund	<p>The TOKA HomeOwners Assistance fund is now available. Eligibility criteria as follows:</p> <ul style="list-style-type: none"> • Experienced financial hardship since January 2020 • Resides within our Indian Area and federally enrolled tribal member • Owns their dwelling or resident within the dwelling as their primary residence • Must income qualify to less than 150% of area medium income 	<p>Please contact:</p> <p>520-838-2202 haf@tokahousing.org</p>	Accepting applications
Resident Relief Foundation Rental Assistance	Resident Relief Foundation grants are for rental assistance due to an unexpected financial emergency outside of your control (temporary job gap, natural disaster, medical emergency, auto accident [vehicle maintenance costs do not qualify], a victim of a crime, death, etc.) and are for residents who intend to stay in living on the property. The majority of the rental assistance grants are for rent that you are not able to pay which has put you at risk of eviction. You should exhaust all other means of assistance before applying and must be able	Program Information	Accepting Applicationsdepart

	to demonstrate that you have the ability to cover your overhead moving forward. Approval of all grants is made at the sole discretion of the RRF Board approval committee.		
Maricopa County			
Avondale, Goodyear, Litchfield Park	Limited financial assistance is available for utilities, mortgage and rental assistance. Financial education classes are available at no cost to participants	Program Information	Currently accepting applications. Must fill out a prescreen and appointment form on the website prior to Phoenix receiving assistance.
AZCEND Neighborhood Assistance Services	Residents in Chandler, Gilbert, Sun Lakes, or the Maricopa County portion of Queen Creek may apply for assistance by downloading and completing a pre-screening packet prior to coming into the office, or call for other ways to submit a request. AZCEND CAP offers emergency financial assistance, utility assistance, and eviction prevention assistance.	Program Information	Accepting very limited applications; Apply w/ Maricopa County first and present a denial letter from them before applying at AZCEND; Apply in person at NAS office.
DES emergency rental assistance program - Serves residents living in the City of Phoenix	In response to the COVID-19 pandemic, the federal Consolidated Appropriations Act, 2021 authorized financial rent and utility relief for Arizona renters and landlords to be administered at the state and local level. Beginning on Tuesday, February 23, 2021, renters and landlords in the twelve Arizona counties listed to the left will be able to apply for the Emergency Rental Assistance Program (ERAP) using the online ERAP portal. Applications will be accepted through the program's expiration on December 31, 2021 or until funding is exhausted. Maximum of 15 months rent per household, backdated to March 2020 if needed. Landlords can claim \$500 for legal costs and fees.	Program Information	Accepting Applications. Applicants unable to apply online may apply by phone using the ERAP hotline at 1-833-912-0878. Funds are NOT being used to cover hotel stays and deposits.

Emergency Food and Shelter Program Homeless Prevention and Rapid Rehousing/Move-In Assistance	Central Arizona Shelter Services provides financial services to individuals and families who are facing an emergency situation impacting their housing and safety. Assistance is available for rental payments and move-in costs.	Program Information	Accepting applications
Glendale CAP Eviction Diversion program	Glendale CAP has new rental funding that started on March 1, 2023. They are accepting requests for assistance for this rental program on their website at: www.glendaleaz.com/cap	Program Information	Accepting applications
Maricopa County Emergency Rental Assistance Program	Maricopa County households experiencing financial hardship due to the COVID-19 pandemic may be eligible for emergency rental assistance (ERA) through the Human Services Department's Community Services Division. For the months of April 2020 - December 2021, qualified households can receive up to 15 months of payments for rental and utility assistance. Payments can be made for past due, owed, and/or future rental and utility bills. Maricopa County Human Services Department will serve eligible county residents living outside the cities of Glendale, Mesa, and Phoenix. Maricopa County will serve all other cities, towns, county islands, and unincorporated areas. Assistance is provided through Community Action Program offices located throughout the county.	Program Information	Accepting applications for residents living outside the cities of Glendale, Mesa, and Phoenix. Anticipating significant demand which will exceed available funding, and application processing and notifications may lag. Applicants are encouraged to be patient during this time.
Mesa Can	A New Leaf's MesaCAN provides rent and utility assistance to low-income Mesa residents, helping to avoid homelessness simply due to temporary circumstances. Households across the city of Mesa receive financial assistance to pay past-due bills. This assistance is provided on a first-come first-serve basis and applicants are not guaranteed assistance, a household must meet established application criteria.	Program Information	Currently accepting applications (Applications may pause on a monthly basis depending on availability)

Peoria (City of)	CDBG-CV funds will be used to provide up to 3 month's assistance with rent or mortgage payments for the benefit of Peoria residents who have been impacted financially by the COVID-19 pandemic.	Program Information	Applications currently closed - waiting for additional funding
Human Services Department Emergency Rental Assistance (ERA) Program	Rent, utility and water assistance is now available to Phoenix households affected by the COVID-19 pandemic. The Mayor and members of the Phoenix City Council have approved distribution of \$51 million in new federal Emergency Rental Assistance (ERA) dollars to Phoenix residents who need help making their rent payments and covering the cost of home utilities. The new ERA Program is structured differently than the prior CARES Act Program. Under the ERA, eligible residents may receive up to 15 months of help with past due rent. There is no cap on the dollar amount of assistance, but participants must be recertified every three months. Utility assistance includes help with current and past due amounts for residential water, gas and electricity. Those who apply for the ERA funds must make less than \$62,250 for a family of four, and must have sustained a reduction in household income due to COVID-19. While the program does not cover mortgage payments, it does place a priority on families whose income is lower than \$38,900 for a family of four and have been out of work for more than 90-days prior to applying for assistance. The program will be administered by the city's Human Services Department and the non-profit Wildfire. Applications can be submitted by phone or online.	Program Information	<p>The City of Phoenix Emergency Rental Assistance (ERA) Program has resumed accepting applications as of Friday, January 6, 2023.</p> <p>To apply, visit the City of Phoenix ERA Application Portal at Phoenix.gov/rentassist</p>
City of Phoenix Human Services Department Emergency Financial Assistance	The Human Services Department offers a variety of social services to low-income Phoenix households experiencing a crisis. Services are provided through three family services centers geographically dispersed throughout the city. Each center provides a broad range of assistance with urgent needs including eviction prevention, move-in assistance, emergency utility assistance, and emergency rental assistance.	Program Information	Accepting applications. Phone calls are accepted beginning at 7am on Mondays only. Family Services Centers will no longer be accepting drop off documents until further notice.

Phoenix Homeward Bound Utility and Rental Assistance program	Homeward Bound can provide utility and rental assistance funds for qualifying Phoenix families affected by COVID-19. Eligibility: 1) Renters must live in the City of Phoenix, AND 2) Be 18 years or older or an emancipated youth, AND 3) Have an income at or below 30% of the Area Median Income, AND 4) A household member qualified for unemployment benefits OR the household experienced reduced income/increased expenses due to COVID-19, AND 5) Housing is unstable or at risk (past-due rent, utility notices, or eviction notice).	Program Information	Accepting applications
Pilgrims rest benevolence program (Maricopa County residents)	The Pilgrim Rest Foundation Benevolence program provides services for people in need, including financial assistance for rent and mortgage payments, as well as gas and electric payments. Due to the current status of COVID-19, applications will not be accepted in person until further notice. All rental and utility assistance applications will be accepted electronically via email.	Program application	Accepting applications via email only. Applications close every Tuesday at 4pm; if assistance is available, applicants will be contacted no later than Friday at noon.
Scottsdale	Vista del Camino provides a variety of services to Scottsdale residents to prevent homelessness, meet the basic needs of individuals and families in crisis, relieve economic and emotional stress, and assist individuals to maintain self-sufficiency. \$3 million in AZCARES funds have been allocated to rental and utility assistance.	Program Information	Assistance ONLY for Scottsdale residents that are going through a financial crisis or have an unexpected expense. Accepting/processing applications on a daily basis.
Arizona Coalition to End Sexual and Domestic Violence(ACESDV)	funding available to sexual and domestic violence survivors who are located in/resident of Maricopa County for costs associated with accessing Safety, Security and Healing through the Survivor Emergency Relief Fund (SERF). Assistance is available for one-time financial payments for: Counseling and Healing Services, Housing/Rent Payments, Utility Costs, Medical Assistance, Relocation Costs,	Program Information	Accepting applications. Survivors and advocates requesting Survivor Emergency Relief Funds must contact the Arizona Sexual and Domestic Violence Helpline at 1-800-782-6400, SMS text (520) 720-3383, or through online chat at www.acesdv.org/helpi

	Food, Essential and Safety Needs, Childcare, Pet-Related Needs and more		ne
Pima County			
Tucson and Pima County Eviction Prevention/Emergency Rent and Utility relief program	This program--a collaboration among Pima County, the City of Tucson, the Community Investment Corporation and local nonprofit agencies--provides rental and utility assistance to qualifying applicants to prevent housing instability, potential eviction, and financial hardships of tenants and landlords as a result of the COVID-19 public health emergency. Applying through the website is the most efficient method, but those without internet access or smartphones can call (831) 292-4302. All communication and application resources are available in English and Spanish.	Program Information	Accepting Applications
Pima County - Interfaith Community Services Emergency Financial Aid	Interfaith Community Services provides financial assistance and short-term case management for individuals and families in emergency situations. The program provides for acute basic needs that helps clients in distress get back on their feet and take steps towards stability and independence.	Program Information	Currently accepting applications. Call Mon-Thu at 9am to be screened over the phone. There are limited spots available each day, so it is suggested that individuals call back the following day and try again.
Pima County - Valley Assistance Rental Assistance	Valley Assistance provides rental assistance to qualified households meeting service area, income, and documentation requirements; as well as information, referrals, and short-term case management to strengthen the household. All applicants are pre-screened during a brief phone interview, then an appointment is scheduled so that the Monetary Assistance Program (MAP) team can provide one-to-one customer service to help individuals, families and seniors build their safety net.	Program Information	Accepting Applications

Balance of State:
(Counties outside Pima
and Maricopa County)

<p>DES emergency rental assistance program - Apache, Cochise, Coconino, Gila, Graham, Greenlee, La Paz, Mohave, Navajo, Pinal, Santa Cruz, Yavapai (Plus City of Phoenix residents)</p>	<p>In response to the COVID-19 pandemic, the federal Consolidated Appropriations Act, 2021 authorized financial rent and utility relief for Arizona renters and landlords to be administered at the state and local level. Beginning on Tuesday, February 23, 2021, renters and landlords in the twelve Arizona counties listed to the left will be able to apply for the Emergency Rental Assistance Program (ERAP) using the online ERAP portal. Applications will be accepted through the program's expiration on December 31, 2021 or until funding is exhausted. Maximum of 15 months rent per household, backdated to March 2020 if needed. Landlords can claim \$500 for legal costs and fees.</p>	<p>Program Information</p>	<p>Accepting Applications. Applicants unable to apply online may apply by phone using the ERAP hotline at 1-833-912-0878. Funds are NOT being used to cover hotel stays and deposits.</p>
<p>Cochise County</p>	<p>Families who enroll in case management services can apply for utility or rental payment assistance, as well as assistance with utility repairs and replacements, and rental and utility deposits. Services are available to low-income households that are vulnerable to the rising cost of energy, as well as those that are facing eviction/homelessness. For utility repairs and replacements, the applicant must own the appliances.</p>	<p>Program information</p>	<p>Accepting applications in person - 283 West 5th Street, Safford, Arizona 85546, United States</p> <p>See Program Information for a full list of required documentation</p>
<p>Coconino County Health and Human Services</p>	<p>Rental and utility assistance is available for Coconino County residents including seniors, disabled, families, veterans and those affected by COVID-19. Assistance is provided based on income eligibility and other criteria required through the various programs for housing and utilities. Services available by phone, email, mail or by appointment. \$164,000 in eviction prevention/housing stabilization dollars (CDBG allocation) available.</p>	<p>Application</p>	<p>Accepting applications. Have funding for utilities and very limited funding for rental assistance. If unable to get assistance, encouraging people to still apply so that they can provide assistance the following month or ASAP.</p>

Gila County	Assistance for Utility/Deposit Payments-Eviction Prevention & Rental Assistance,, and Utility Discount Programs through APS, Southwest Gas. Income Limits apply	Program Information	Accepting applications
Graham & Greenlee Counties - South Eastern AZ CAP program	Families who enroll in case management services can apply for utility or rental payment assistance, as well as assistance with utility repairs and replacements, and rental and utility deposits. Services are available to low-income households that are vulnerable to the rising cost of energy, as well as those that are facing eviction/homelessness. For utility repairs and replacements, the applicant must own the appliances.	Program Information	Accepting applications in person for families with children age 17 and younger
Navajo County - Good Shepherd Center/Catholic Charities Assistance	Good Shepherd Center and Catholic Charities provides rent and utilities assistance to people in need.	(928) 524-9720 / 120 E Florida St, Holbrook, Arizona 86025	Accepting applications for rental assistance for residents of Navajo County and Holbrook (must have children, an income, eviction notice). No funds for hotel and gas vouchers. Must visit the office Mon-Fri 10am-3pm to apply in person.
Navajo County - Northern Arizona Council of Governments Community Services	Community Services assists low-income families and individuals. The application for services begins with an intake and counseling session with a case manager. This is a process through which the needs and eligibility of the individual or family applying for services is determined. Working together, a plan of action is developed to resolve the current emergency situation and move toward self-sufficiency.	Program Information	Have limited funds and are currently accepting applications for rental assistance unrelated to COVID-19 issues. (Rental assistance related to COVID-19 is being provided separately through DES - See DES resource). Only serving residents of Yavapai, Apache and Navajo counties. Cannot help those on

			the reservation.
Pinal County CAHRA Rental Assistance and Utility Assistance Program	Community Action Human Resources Agency (CAHRA) has funding available for rental assistance and utility assistance to aid eligible households who are unable to pay their utilities or rent due to the COVID-19 crisis. Eligibility will be based on household's gross monthly income.	To apply for services, please call (520) 466-1112.	Accepting applications for utility assistance only. Apply to DES for rental assistance (See DES resource above)
Santa Cruz CAP agency	Families who enroll in case management services can apply for utility or rental payment assistance, as well as assistance with utility repairs and replacements, and rental and utility deposits. Services are available to low-income households that are vulnerable to the rising cost of energy, as well as those that are facing eviction/homelessness. For utility repairs and replacements, the applicant must own the appliances.	Program Information	Accepting applications
Santa Cruz valley assistance (Sahuarita, Green Valley, Amado, Arivaca, Tubac, Tumacacori - Valley rental assistance)	Valley Assistance provides rental assistance to qualified households meeting service area, income, and documentation requirements; as well as information, referrals, and short-term case management to strengthen the household. All applicants are pre-screened during a brief phone interview, then an appointment is scheduled so that the Monetary Assistance Program (MAP) team can provide one-to-one customer service to help individuals, families and seniors build their safety net.	Program Information	Accepting applications
Yavapai County - Northern Arizona Council of Governments Community Services	Community Services assists low-income families and individuals. The application for services begins with an intake and counseling session with a case manager. This is a process through which the needs and eligibility of the individual or family applying for services is determined. Working together, a plan of action is developed to resolve the current emergency situation and move toward self-sufficiency.	Program Information	Accepting applications (Rental assistance related to COVID-19 is being provided separately through DES). Only serving residents of Yavapai, Apache and Navajo counties. Cannot help those on the reservation. Cannot help those on the

			reservation.
Yuma County	Individuals or families financially impacted by the COVID-19 pandemic and facing eviction from their rental properties can now apply for assistance with rent payment, past due rent, and/or past utilities. Yuma County in partnership with the Western Arizona Council of Governments (WACOG) has launched an Emergency Rental Assistance Program (ERAP) to provide financial assistance and housing stability to residents throughout Yuma County. The Yuma County Emergency Rental Assistance Program will serve renters in Yuma County only. Renters affected by the pandemic will be able to apply for up to a total of \$3,500 in rental and utility assistance per month for up to fifteen (15) months of assistance. Payments will be issued directly to landlords and/or utility companies on the renter's behalf.	Program Information	Accepting applications. Applications can be submitted via website online, printed and emailed, printed and dropped off, or picked up and dropped off.