

## UX Research consent form

**Title of Study:** Enhancing User Experience in MyBiz Fintech App for Nigerian Users

**Researcher(s):** Mohsin Ansari

Thank you for your interest in participating in our research for **To enhance the user experience of the MyBiz fintech app by redesigning key features, including Receiving Money, Sending Money, Agent Mode, Transaction History, Buy Now Pay Later (BNPL) on Marketplace, Mobile Recharge, Data Recharge, and Electricity Payments.** Please read through this consent form and sign your name at the bottom if you agree to participate in the research.

### **Voluntary participation:**

Participation in this research is voluntary. You can withdraw your consent to participate at any time.

### **Information collection and usage:**

We will take notes and record **audio/video** of each interview session. Recordings are kept confidential and will not be shared outside of our research team. Your feedback and findings from the interview may be used to help **Goal: To streamline and modernize the MyBiz fintech app's key features, improving usability and efficiency for Nigerian users.**

However, your name and other personal identification information will remain anonymous unless explicit permission is received beforehand.

Should you have any questions about the details of this research, please contact **Mohsin Ansari** at **+91-8368059406**

**Consent:**

By signing this document, you agree that you have read and understood the information provided above and you give your consent to participate in this research study.

Participant's Name: **Angela**

Participant's Signature: **Angela**

Date: **01/01/2024**