

# Frequently Asked Questions

Troy High School | Math with Ms. Tseng in Room 307

## 1) What to do if I, a student and/or parents/guardians, need help from Ms. Tseng?

There are several options available if you need help academically.

- a. Students can FIRST ask your classmates next to you in class!
- b. Students can ask Ms. Tseng in class after asking at least three other classmates
- c. Students can ask Ms. Tseng at school during lunch time (office/tutoring hour)
- d. Students can also message Ms. Tseng via Google Classroom!
- e. Students and parents/guardians can EMAIL Ms. Tseng (8AM-3PM Mondays through Fridays). Please allow 24-48 hours for Ms. Tseng to reply.
- f. Students and parents/guardians can send Remind or ParentSquare messages (8AM-3PM Mondays through Fridays for quick replies). Please allow 12-24 hours for Ms. Tseng to reply
- g. As last resort, AFTER YOU HAVE TRIED ALL THE PREVIOUS METHODS, then EMAIL your counselor, assistant principals, and principal to get help

If you need social-emotional support, please contact your counselor. Our counselors have resources to assist you. Troy High School also has a wellness center that is being built in partnership with CHOC (Children Hospital of Orange County). Please inquire more information from our counselors and/or come back to this page later when Ms. Tseng has more updates!

## 2) I'm concerned about my grades dropping. What can I do to raise my grades (and my understanding of mathematics)?

1. Check Aeries (and Google Classroom) for your most current grades and read the comments for any suggestions on how to earn back credits for your missed assignments! Remember, Ms. Tseng does NOT accept late assignments AFTER a unit test!
2. Stay on top of your current assignments and work on your missed assignments within the unit AFTER you have completed the day's work so you do not lose more credits or fall further behind.
3. Attend tutoring hour during lunch to get help with and turn in your missed assignments in person with Ms. Tseng, so she can input the late work credit (up to 70% credit back) directly into Aeries (and Google Classroom).

## 3) I don't understand math, what can I do?

1. Actively participate, pay attention, take notes and ask questions in class!
2. Try the individual practices on your own and NOT rely on PhotoMath or any of the technology that gives you answers. We always start the assignments in class and what you don't finish becomes your homework!
3. Consult your Cornell Notes that you've taken in class for references/ideas on how to solve the individual practice problems!
4. Watch and rewatch the Edpuzzle Videos for references/ideas on how to solve the individual practice problems!
5. Attend lunch tutoring with Ms. Tseng to get additional help (and get Extra Credit on top of it too!)
6. Attend Troy Central tutoring to get additional help (and get Extra Credit on top of it too!)

This page was last updated on 2022.08.21. Please always come back for more updates!