Terms and Conditions

Effective Date: Upon purchas

These Terms and Conditions govern the participation in and purchase of services, programs, or courses provided by Alyssa Esparza-Herrmann LLC (Alyssa Herrmann). By enrolling in or purchasing any program, course, or service, you ("the Client") agree to the following terms:

1. General Agreement

- 1.1. By purchasing or participating in the program, the Client confirms they have read, understood, and agree to these Terms and Conditions.
- 1.2. The Provider reserves the right to modify or update these Terms and Conditions at any time, with notice provided to enrolled Clients.

2. Program Scope

- 2.1. The program offers education, guidance, and support through somatic embodiment and coaching practices. However, results may vary, and the Provider does not guarantee specific outcomes.
- 2.2. The program is for informational and personal growth purposes only and is not a substitute for therapy, counseling, or medical advice.

3. Payments and Fees

- 3.1. The Client agrees to pay the full program fee upon enrollment or as outlined in an approved payment plan.
- 3.2. All payments are non-refundable, as outlined in the No Refund Policy.
- 3.3. Failure to complete payments as agreed may result in removal from the program or restricted access to materials until the account is current.

4. No Refund Policy

- 4.1. All sales are final. Refunds, cancellations, or chargebacks will not be permitted under any circumstances.
- 4.2. By purchasing the program, the Client acknowledges their full understanding of the No Refund Policy and agrees not to pursue payment disputes.

5. Client Responsibilities

- 5.1. The Client agrees to actively participate in the program and complete assignments and exercises to the best of their ability.
- 5.2. The Client is responsible for their own results, actions, and decisions. The Provider is not liable for any outcomes related to the Client's participation.

6. Intellectual Property

6.1. All materials provided during the program, including but not limited to videos, worksheets, and guides, are the intellectual property of the Provider and are for personal use only.

6.2. The Client agrees not to share, reproduce, or distribute any program materials without the written consent of the Provider.

7. Confidentiality

- 7.1. The Provider will maintain the confidentiality of any personal information shared by the Client during the program.
- 7.2. The Client agrees to respect the confidentiality of other participants by not sharing any personal details or discussions outside the program.

8. Dispute Resolution

- 8.1. Any disputes arising from these Terms and Conditions will first be resolved through good faith negotiation between the Client and Provider.
- 8.2. If the dispute cannot be resolved, it will be subject to mediation or arbitration in the jurisdiction of Los Angeles, California.

9. Liability Release

- 9.1. The Provider is not liable for any direct or indirect damages resulting from the Client's participation in the program.
- 9.2. The Client agrees to release the Provider from any claims or liabilities related to their participation.

10. Termination of Services

10.1. The Provider reserves the right to remove a Client from the program at any time if they engage in behavior deemed disruptive, disrespectful, or harmful to the group or Provider.

Acknowledgment

By purchasing and participating in the program, the Client acknowledges that they have read, understood, and agree to these Terms and Conditions.