Poop Scoop Utah

Poop Scoop Utah Terms of Service

(Last Updated 11/18/2025)

As a company, we guarantee customer satisfaction. If you are unsatisfied with your service for any reason, please reach out to us within 24 hours of your service so we can have a scooper come back out in the next day or two.

As the client, you are responsible for maintaining safe access into and out of the yard (if we are unable to clean due to access, you will be charged for that cleanup), immediate notification of any changes in the number of pets and prompt payment of balances due.

Please contact Customer Service if you have any specific requests or Information your scooper should be aware of and we can have that added to your account.

We ask that you keep grass and/or weeds kept to a short length, as well as excess fallen leaves picked up, to keep scoopers safe, and help them to identify all the dog waste.

If your dog bites/harms one of our scoopers, you will be responsible for all associated medical costs, and placed on our aggressive dog protocol. If a second offense occurs, service will be terminated.

Inclement weather may make it hazardous or impossible to make a scheduled cleanup. In this event, we will be responsible for servicing your yard as soon as possible.

If for any reason your pet(s) will not be using the yard for a certain period (i.e. vacation, illness, etc.) and you do not wish to be charged for an unnecessary visit(s), please let us know in advance if you wish to skip a visit or pause the service.

We reserve the right to request animal vaccination records at any time for any reason.

We assume no liabilities for damages to yards, gates, pets or other properties.

Although we always make sure the gates are closed when we leave, please always double check your gate is closed and secure before letting your dog out in the back yard.

The initial cleaning price is an estimate and is subject to change depending on the condition of the yard.

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Fees and Promotions are subject to change at any time. In this rare circumstance, you will be notified at least two (2) weeks prior to any changes.

Either party may terminate service (in writing) at any time. Payment on all invoices are due within 3 days of receipt and will be marked as past due after that time. Service may be suspended for unpaid balances. Delinquent accounts will be sent to an outside collections agency after 6 months of nonpayment.

By initiating service, both parties agree to the above terms and responsibilities. Please refer to our FAQ page for further information to frequently asked questions.
https://www.poopscooputah.com/faq