

Subprocessors

Name	Data
Twilio	SMS gateway. Mobile number. Message content - User defined.
Clickatell	Backup SMS gateway. Mobile number. Message content - User defined. Likely patient name and appointment information.
Kapow	Backup SMS gateway. Mobile number. Message content - User defined. Likely patient name and appointment information.
Xero	Invoice integration. Contact name - The name of the person responsible for paying the invoice. Could be patient, next of kin, a third party or another contact. Issue date. Due date. Invoice number. Reference. Currency. Invoice items - Appointment or expense name, quantity, price, VAT rate.
Healthcode	UK insurance invoice submission Patient name Address and Postcode Gender Date of Birth Provider number Specialist Insurer identifier Invoice number Cover number Authorisation Code Invoice details - Appointment name, ISC code, Procedure code, date of service, units, totals.
Stripe	Payment integration. Total amount. Card information - Name, Address, Postcode, email address, card number, card

Name	Data
	expiry date, card security code. For online invoice payment, invoice number. For online booking, appointment name, date, time, clinician, location.
Square	Payment integration. Total amount. Invoice number. For online invoice payment - item description For online booking, appointment name, date, time, clinician, location.
Physitrack	Exercise prescription integration. Name Date of Birth Email Mobile phone number
CloudRx	Medication prescription integration. Prescriber information - name, registration number, clinic code. WriteUpp Order ID Date Patient details - Patient ID, name, date of birth, gender, mobile number, email address. Patient address and delivery method. Medications - Product ID, item, dose instructions, quantity
Raygun	Crash Reporting & Real User Monitoring. Usage information, including clinician's user id, name and email address. Crash reports can include clinician submitted data about patients. Data retained for 6 months.
Google Analytics	Website analytics. Usage information, user id only.
Postmark	Email gateway. Email address. Email content - User defined. Any attachments selected.
scan.com	Scan referral integration. Clinician name and email address Patient details - Patient name, gender, date of birth, mobile number, email address, address and postcode. Scan details - scan type, body parts.

Name	Data
	Referral information - information on the reason for the referral or any other relevant info for the scan team.
Crisp	Support software. For all users: User name. User email address. User company (organisation name) Creation date.
Highrise	Captures new WriteUpp trial signups User name. User email address. Practice name.
GoCardless	Used to take payment for WriteUpp subscriptions. Subscribing users name, email address, address. Subscription cost.
PayPal	Used to take payment for WriteUpp subscriptions. Subscribing users name, email address, address. Subscription cost.
Convertio	Used to convert attachments to PDF to allow them to display in the WriteUpp file viewer. Eg .docx, .xlsx. The whole file is sent to Convertio, the PDF is received back. File content is user defined.
Bandwidth	Main SMS gateway. Mobile number. Message content - User defined.
GSV AI Labs, LLC	AI Medical Scribe - Optional Add-On Processes audio transcription of patient encounters and dictations. Content is user defined, transcription processed and structured medical note text is returned.