

WHAT TO DO IF YOU STOP GETTING EMAILS OF POSTS OR COMMENTS

{The TNRS Answers team has produced and
is solely responsible for this material.}

It has come to our attention that sometimes people sign up to get posts and comments sent to their email Inbox but suddenly find they have stopped receiving them. This may be a bug in Wordpress. We simply don't know. Since you are here reading this tech paper, it has apparently happened to you.

Fortunately, since you already have an account with Wordpress, the fix is pretty easy.

First, if you do not see a black banner across the browser pages of "A Sign of Hope", then you need to log into your Wordpress.com account. Go here:

https://wordpress.com/wp-login.php?redirect_to=https://wordpress.com/

and enter the username and password for your Wordpress account, check the box saying, "Stay signed in," and click the Login button.

OK, here's the fix:

Step 1) Look in the black banner that runs horizontally across the top of your browser window on any page at "A Sign of Hope" site. Find the word "Reader" on the left end of that black banner. It should already be selected/darkened, but if it isn't, simply click on the word "Reader" to select it.

Step 2) Once you select and click on "Reader", a new page will load and the banner turn blue. Underneath the word "Reader," you should now see a pale blue/gray rectangle saying "Followed Sites" and to the right a dark blue rectangular button labeled "Manage." Click once on the Manage button. A new page will load.

Step 3) When the new page has loaded, you will see the blue bar at the top of the browser window and the "Followed Sites" rectangle to the left. In the middle of the page, below the blue banner and to the right of the "Followed Sites" rectangle, you should see two sections.

The first section will start with "Follow Something New" and say in its text field: "Search or enter a URL to follow..."

The second section will start with "[X] Followed Sites". Below this will be a list of all the blogs you currently follow through your Wordpress account (if any).

Step 4) If "A Sign of Hope" appears in this list, skip to Step 5. If it does not appear in that list, that means you are no longer following the site, which would explain why you are not getting

emails any more. Go back up to the first section and click in the text field labeled “Search or enter a URL to follow...”

In that field, type “<https://asignofhope379.com>”. Now look for a “Follow” button. Click that “Follow” button. If you entered the URL for the site correctly, a few seconds after you click on the Follow button, you should see the site, “A Sign of Hope,” appear in the second section below, as it is added to your list of followed blogs.

Step 5) In the second section, look at the line containing the title of the site, “A Sign of Hope.” To the right you will see “Following” and under that, “Settings”.

Step 6) Click on “Settings” and a dropdown window will appear. Set your Settings appropriately for posts and comments, so that you will get the email notifications you want.

This *should* fix your problem, although you may need to wait patiently until the next time a new post is published to see if that email notification is working properly.

If after a reasonable period of time you are still not getting the emails you should be getting, please send an email to TNRS.Answers@gmail.com and let us know you need further assistance. Give us a detailed description of what is happening (or not happening), so we’ll have the best chance of diagnosing your issue accurately.

Blessings!

The TNRS Answers Team