

Kevin Glass

Data Analyst

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Resources

LinkedIn: [linkedin.com/in/kevinbglass](https://www.linkedin.com/in/kevinbglass)

Portfolio: www.kevinbglass.com

GitHub: <https://github.com/kevinbglass/>

Skills with Demonstrable Experience

Databases: Structured Query Language (SQL): BigQuery with posit Cloud, MySQL CLI and GUI
Spreadsheets for Data cleaning and consistency

- **Excel:** pivot table, visualizations, presented "My Excel Helper" to my team. This project helps complete tickets, saving time
- **Sheets:** Conceived, designed and implemented a personal finance tracking system with **Javascript**, UI design, **documentation**

Data visualization tools: Familiar with Tableau, Microsoft Power BI. **Built** a game in **PowerPoint**.

Python programming: **Application support script** was taken into **production**. **Programmed** my PI-based **robot dog with Python** to react to the many sensor inputs.

APIs and microservices: Used Google APIs for BigQuery SQL IAM.

Experience

CyberBahn Federal Solutions, LLC, QC Engineer

05/2021 -05/2023

- **Wrote and presented** technical documentation. **Coordinated and collaborated** with stakeholders to complete **Servicenow SharePoint** tickets.
- My **Powershell** script to check websites' function **went to production**

Cybermedia Technologies, Helpdesk Engineer

05/2019 - 09/2020

- Using **Remedy** ticket system, I **completed over 500 tickets** in my first 6 weeks
- **Created Excel spreadsheet** helper, I **presented to management** and got **great feedback**

InaDev, Census Helpdesk Engineer

06/2018 - 03/2019

- My **Python script** to output english interpretation of JSON **went to production**

Education

Google Data Analyst Certificate (Early 2024), CompTIA Security+, DHS Section 508 Trusted Tester
CompTIA Network+, CCNA are lapsed

BS CS StonyBrook University, Stony Brook, NY, 1985