

Configuring Okta Provisioning for Uber

Features

- Create Users
 - New users created through Okta will receive an email invitation to join their company's U4B organization
- Update Users
 - Updates made to a user's profile in Okta will be synced to U4B
- Deactivate Users
 - Deactivating user will disassociate the user from his/her organization
- Reactivate Users
 - Associate the user to his/her organization, it is the opposite of deactivation
- Create Group
 - Create a new group in this organization
- Update Group
 - Update group display name
 - add/remove user into group
- Delete Group
 - Deactivating group in this organization

Requirements

Before you configure SCIM provisioning in Okta, you need to onboard your U4B organization to enable SCIM provisioning. Please contact enterprise-iam-eng-group@uber.com, we will help you to complete the steps below

1. Domain verification
 - a. Reach out to your Uber account manager to present your use case, so that we can onboard your organization to SCIM provisioning
2. Enable SCIM provisioning for your U4B organization
 - a. After domain verification is completed, reach out to your account manager to enable your organization for SCIM provisioning

3. Login to your U4B portal and locate your organization UUID from web browser address bar

 business.uber.com/dashboard/c57ef1a3-16c0-5cf3-82ef-8e3ba146925c/home

Step-by-step configuration guide

1. Integration configuration
 - a. From the **Okta app - Provisioning - Integration**, enter your U4B organization UUID that you find from the requirements section.

GeneralSign OnMobileProvisioningImportAssignments

SettingsIntegration

Uber: Configuration Guide

Provisioning Certification: Okta Verified

This provisioning integration is partner build and supported by Uber

Contact Partner Support: enterprise-iam-eng@uber.com

Cancel

☒ Enable API integration

Authenticate with Uber for Business to enable user import and provisioning features.

Uber for Business requires a token to authenticate against their API. Click Authenticate with Uber for Business to generate a token.

Authenticate with Uber for Business

Organization Uuid

Oc7a09e5-e8d3-5d1b-b99e-9539f2559b67

Save

b.

Settings

Integration

i

Uber: Configuration Guide

Provisioning Certification: Okta Verified

This provisioning integration is partner build and supported by Uber

Contact Partner Support: enterprise-iam-eng@uber.com

Cancel

✓

Uber for Business was verified successfully!

✓

Enable API integration

Authenticate with Uber for Business to enable user import and provisioning features.

✓

Uber for Business's API is authenticated. Click Re-authenticate with Uber for Business to generate a new authentication token.

Re-authenticate with Uber for Business

Organization Uuid

Save

c.

2. Attribute mapping

- a. From the **Okta app - Provisioning - To App**, you can tick boxes for features you would like to enable. You will also find a list of attributes that we support
 - i. `userName`
 1. SCIM `userName` attribute value follows an email address format
 - ii. `givenName`
 - iii. `familyName`
 - iv. `employeeNumber`
 - v. Mobile phone number with country code

Settings

To App

To Okta

Integration



Provisioning to App

[Edit](#)

Create Users

☒ Enable

Creates or links a user in Uber SCIM when assigning the app to a user in Okta.

The [default username](#) used to create accounts is set to **Email**.

Update User Attributes

☒ Enable

Okta updates a user's attributes in Uber SCIM when the app is assigned. Future attribute changes made to the Okta user profile will automatically overwrite the corresponding attribute value in Uber SCIM.

Deactivate Users

☒ Enable

Deactivates a user's Uber SCIM account when it is unassigned in Okta or their Okta account is deactivated. Accounts can be reactivated if the app is reassigned to a user in Okta.

Sync Password

☐ Enable

Creates a Uber SCIM password for each assigned user and pushes it to Uber SCIM.

Uber SCIM Attribute Mappings

Select a(n) Uber SCIM attribute to set its value based on values stored in Okta.

[Go to Profile Editor](#)

[Force Sync](#)

Attribute	Attribute Type	Value	Apply on		
Username userName	Personal	Configured in Sign On settings			
Given name givenName	Personal	user.firstName	Create and update	Edit	X
Family name familyName	Personal	user.lastName	Create and update	Edit	X
Employee Number employeeNumber	Personal	user.employeeNumber	Create and update	Edit	X
Phone number phoneNumber	Personal	user.primaryPhone != null ? user.primaryPhone : ""	Create and update	Edit	X
Hide Unmapped Attributes					

b.

Group Push

We support group provisioning, steps to provision group below

- a. Click push groups tab

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UBER

Active ▾

[View Logs](#) [Monitor Imports](#)

General

Sign On

Mobile

Provisioning

Import

Assignments

Push Groups

Push Groups to Uber for Business

➕ Push Groups ▾

🔄 Refresh App Groups

✎ Bulk Edit

⚙️

🔍 Search...

Pushed Groups	Group in Okta	Group in Uber for Business	Last Push	Push Status
All	uber1 No description	uber1 No description	Aug 24, 2022 9:38:07 AM	Active ▾ ⓘ
Errors	uber2 No description	uber2 No description	Aug 31, 2022 3:07:42 PM	Active ▾ ⓘ
By name				
By rule				

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Version 2022.08.3 C

OK12 Cell (US)

[Status site](#)

[Download Okta Plugin](#)

[Feedback](#)

- b. Click push groups and select Find groups by name

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UBER

Uber for Business

Active ▾



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Push Groups to Uber for Business

+ Push Groups ▾

Refresh App Groups

Bulk Edit



Search...

+ Find groups by name
Search for specific groups to push.

+ Find groups by rule
Create a search rule that pushes any groups that match the rule.

By rule

Group in Uber for Business

Last Push

Push Status



uber1
No description

Aug 24, 2022
9:38:07 AM

Active ▾



uber2
No description

Aug 31, 2022
3:07:42 PM

Active ▾



c. Input your group name and click

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Uber for Business

Active ▾



[View Logs](#)

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General

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Push Groups

Push Groups to Uber for Business

Close

Pushed Groups

All

Errors

By name

By rule

Push groups by name

To sync group memberships from Okta to Uber for Business, choose a group in Okta and a group in the app.

uber987

☒ Push group memberships immediately

Group



uber987

Match result & push action

No Match found

[+ Create Group ▾](#)

uber987

Save

Save & Add Another

d. Click save and verify push status

← Back to Applications



Uber for Business

Active ▾



[View Logs](#) [Monitor Imports](#)

General Sign On Mobile Provisioning Import Assignments **Push Groups**

Push Groups to Uber for Business

Push Groups ▾ Refresh App Groups Bulk Edit ⚙️ Search...					
Pushed Groups	Group in Okta	Group in Uber for Business	Last Push	Push Status	
All	 uber1 No description	 uber1 No description	Aug 24, 2022 9:38:07 AM	Active ▾ ⓘ	
Errors					
By name	 uber2 No description	 uber2 No description	Aug 31, 2022 3:07:42 PM	Active ▾ ⓘ	
By rule	 uber987 No description	 uber987 No description	Aug 31, 2022 4:06:26 PM	Active ▾ ⓘ	

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Troubleshooting and special notes

- Initial activation of Okta provisioning for Uber requires contacting Uber support, (enterprise-iam-eng-group@uber.com). Please reach out with any questions during your configuration process.
- This provisioning app will NOT create an Uber account for you, it will only send out email invitation to your employees.
- Adding user from U4B portal will NOT sync data back to Okta SCIM app, this behavior is comply with SCIM RFC
- For now, we only support mobile phone number with country code
- For create group API, we don't support attach members in this request
- For list groups API, it won't return members in the response. If you want to get all the members in the group, please use get group API
- For patch group API, we limit 100 members in one request
- We would prefer using add/remove members instead of replace members in the patch operation

- For more information about Uber SCIM, please visit <https://developer.uber.com/docs/scim/introduction>