Roll No……..….. **Total No. of Printed Pages: [01]**
Total No. of Questions: [09]

BCA (Semester – 6th)
BANKING & INSURANCE OPERATIONS
Subject Code: BBAD0F98
Paper ID: [OE3160113]

Time: 03 Hours **Maximum Marks: 60**

Instruction for candidates:

1. Section A is compulsory. It consists of 10 parts of two marks each.
2. Section B consist of 5 questions of 5 marks each. The student has to attempt any 4 questions out of it.
3. Section C consist of 3 questions of 10 marks each. The student has to attempt any 2 questions.

Section – A **(2 marks each)**

Q1. Attempt the following:
a) KYC norms
b) Overdraft Facilities
c) Right of Lien
d) RTGS
e) Insurance Ombudsman
f) Core Banking Solutions
g) Capital Adequacy
h) IRDA
i) Enlist the important documents required for the Life Insurance Policy.
j) Negotiable Instruments

Section – B **(5 marks each)**

Q2. Describe the relationship between banker and customer. Discuss the role of banker as Lender.
Q3. Distinguish between central bank and commercial bank.
Q4. Describe the concept of Insurance. Differentiate the term double insurance and reinsurance.
Q5. Explain in detail the various kinds of Accounts.
Q6. Explain the concept of nomination and settlement of death claims.

Section – C **(10 marks each)**

Q7. Explain the various categories of Banks.
Q8. What are the various techniques of credit control followed by central bank of a country?
Q9. What are the basic principles of Insurance contract?