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Total No. of Printed Pages: [01]

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**BCA (Semester – 6<sup>th</sup>)**  
**BANKING & INSURANCE OPERATIONS**  
**Subject Code: BBAD0F98**  
**Paper ID: [OE3160113]**

**Time: 03 Hours**

**Maximum Marks: 60**

**Instruction for candidates:**

1. Section A is compulsory. It consists of 10 parts of two marks each.
2. Section B consist of 5 questions of 5 marks each. The student has to attempt any 4 questions out of it.
3. Section C consist of 3 questions of 10 marks each. The student has to attempt any 2 questions.

**Section – A**

**(2 marks each)**

Q1. Attempt the following:

- a) KYC norms
- b) Overdraft Facilities
- c) Right of Lien
- d) RTGS
- e) Insurance Ombudsman
- f) Core Banking Solutions
- g) Capital Adequacy
- h) IRDA
- i) Enlist the important documents required for the Life Insurance Policy.
- j) Negotiable Instruments

**Section – B**

**(5 marks each)**

- Q2. Describe the relationship between banker and customer. Discuss the role of banker as Lender.
- Q3. Distinguish between central bank and commercial bank.
- Q4. Describe the concept of Insurance. Differentiate the term double insurance and reinsurance.
- Q5. Explain in detail the various kinds of Accounts.
- Q6. Explain the concept of nomination and settlement of death claims.

**Section – C**

**(10 marks each)**

- Q7. Explain the various categories of Banks.
- Q8. What are the various techniques of credit control followed by central bank of a country?
- Q9. What are the basic principles of Insurance contract?