Ticket ID	Alert Message	Severity	Details	Ticket status
A-2703	SERVER-MAIL Phishing attempt possible download of malware	Medium	The user may have opened a malicious email and opened attachments or clicked links.	Escalated *

## **Ticket comments**

A phishing email was detected with a malicious attachment (bfsvc.exe). The file's SHA256 hash (54e6ea47eb04634d3e87fd7787e2136ccfbcc80ade34f246a12cf93bab527f6b) was checked against VirusTotal and flagged as malicious by 59/72 vendors. The email sender address is suspicious (76tguyhh6tgftrt7tg.su), and the message body contains grammatical errors, which is common in phishing attempts.

Due to the verified malicious attachment, the phishing alert is escalated to Level 2 SOC for further investigation and containment.

## **Additional information**

## Known malicious file hash:

54e6ea47eb04634d3e87fd7787e2136ccfbcc80ade34f246a12cf93bab527f6b

## Email:

From: Def Communications <76tguyhh6tgftrt7tg.su> <114.114.114.114>

Sent: Wednesday, July 20, 2022 09:30:14 AM

To: <hr@inergy.com> <176.157.125.93> Subject: Re: Infrastructure Egnieer role

Dear HR at Ingergy,

I am writing for to express my interest in the engineer role posted from the website.

There is attached my resume and cover letter. For privacy, the file is password protected. Use the password paradise10789 to open.

Thank you,

Clyde West

Attachment: filename="bfsvc.exe"