

Terms of Service

Effective Date: 8/12/24

Last Updated: 8/12/25

These Terms of Service ("Terms") govern your use of the services provided by Chow Bella Corp. ("Chow Bella," "we," "our," or "us"), located in Saratoga Springs, New York. By accessing our website, booking services, or engaging with us in any way, you agree to comply with and be bound by these Terms. If you do not agree, you must not use our services.

1. Eligibility

You must be at least 18 years old or have legal guardian consent to use our services.

By engaging with us, you represent that you meet these requirements.

2. Services Provided

Chow Bella offers pet-related services as described on our website and promotional materials. We reserve the right to update, change, or discontinue services at any time without notice.

3. Appointments & Cancellations

Appointments must be booked through our official booking channels.

Cancellations must be made at least 2 Days in advance to avoid cancellation fees.

Late arrivals may result in shortened service times or rescheduling at our discretion.

4. Pricing & Payment

All prices are listed in U.S. dollars and are subject to change without notice.

Payment is due at the time of service unless otherwise agreed upon in writing.

We accept the payment methods indicated on our website or at our location.

5. Health & Safety Requirements

Pets must be up-to-date on required vaccinations before receiving services.

You must inform us of any health conditions, behavioral concerns, or special requirements for your pet prior to service.

Chow Bella reserves the right to refuse service to any pet for safety or health reasons.

6. User Responsibilities

You agree not to:

Use our website or services for unlawful purposes.

Provide false, misleading, or incomplete information.

Interfere with the operation or security of our website or services.

7. Intellectual Property

All content on our website, social media, and promotional materials—including text, graphics, logos, and images—is owned by or licensed to Chow Bella and protected by applicable intellectual property laws. You may not copy, reproduce, or use our content without prior written permission.

8. Limitation of Liability

Services are provided “as is” and “as available.”

To the fullest extent permitted by law, Chow Bella shall not be liable for any indirect, incidental, or consequential damages, including injury, illness, or death of a pet arising from services provided.

In no event shall our total liability exceed the amount paid by you for the specific service in dispute.

9. Indemnification

You agree to indemnify and hold harmless Chow Bella, its owners, employees, and contractors from any claims, liabilities,

damages, or expenses arising from your use of our services, your violation of these Terms, or harm caused by your pet.

10. Governing Law

These Terms are governed by the laws of the State of New York, without regard to conflict of law principles. Any disputes will be resolved exclusively in the courts of Saratoga County, NY.

11. Changes to Terms

We may update these Terms at any time. Changes will be posted on our website with the “Last Updated” date revised. Continued use of our services after changes constitutes acceptance of the updated Terms.

12. Contact Information

Questions regarding these Terms can be sent to:

Chow Bella Corp.

Email: info@chowbellasaratoga.com

Location: Saratoga Springs, NY