

# Wendy Pacheco

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## EXPERIENCE

### **Bubblelicious, Milwaukee, WI— *Boba Barista***

Sep 2021 - Aug 2022

- Dealt with customer service
- Made and served drinks to customers
- Do things in the back (brew tea, deep clean, stock up storage room, back ups, etc.)
- Cashier

### **Menards - Speedway Dr, Franklin - *Part-time cashier & front End Team***

Sep 2022 - Present

- Customer Service
- Cashier
- Returning items
- Service desk (returns)
- Help with translation for team members

### **Business & Mgt Class - Alverno College**

- Shark Tank Project - Created a business group project that was related to the show "Shark Tank" and presented to the class
- Created a business presentation for a business class - Creating my own Business, and what kind of work environment I would have as a business owner

## OTHER EXPERIENCES (NON-PAID):

- Kindergarten monitor (middle school)
- Planning Committee (Senior year, High School)
- Community Day (Freshman-Senior year, High School @Carmen High SE)
- Toys-for-Tots Toy drive (December, 2018)

## EDUCATION

## SOFT SKILLS

- Communication
- Teamwork
- Public Speaking

## LANGUAGES

- Spanish
- English

**Alverno College, Milwaukee, WI — Business & Management  
(Bachelor's Degree)**

August 2022 - (Expected graduation date: May 2026)

**ADDITIONAL SKILLS**

- **Food Serving and Preparation**
- **Equipment and Store Cleaning**
- **Food Service Team Development**
- **Customer Needs Assessments**
- **Beverage Preparation**
- **Available Weekends**
- **Spanish Fluency**
- **Counter Cleaning and Sanitation**
- **Decent Customer Service**

**CAREER OBJECTIVE**

Hard-working as a full-time student and working part-time. Willing to serve open to opportunities related to my field of study. Interested in financing.

**Current Sophomore Business & Management major & Art minor at Alverno College. 3 years of customer service experience. Strong customer service skills and working together.**

**COMMUNITY SERVICE**

- 2018 & 2022- Neighborhood Garbage PickUp
- 2018 - Toys for Tots toy drive for Walmart
- 2022 - Selling snacks during parent/teacher conference (money fundraiser)