Cookies Policy

Last updated: September 2025

This Cookies Policy explains how **Dash & Co Limited** ("we", "us", "our") uses cookies and similar technologies on **dash.net.co** (the "Website").

What are cookies?

Cookies are small text files placed on your device (computer, tablet, or mobile) when you visit a website. They help websites function properly, remember your preferences, and provide information to the site owners about how the website is used.

How we use cookies

We use cookies and similar technologies to:

- Ensure the Website works correctly and securely.
- Enable you to log into your Dash account and use our services.
- Process payments securely via our payment provider (Stripe).
- Understand how visitors use the Website, so we can improve performance and user experience.
- Store your preferences (such as cookie consent choices).

Types of cookies we use

Type	Purpose	Examples	Duration
Strictly necessary	Required for the Website and services to function (e.g. login, navigation, payments). Without these cookies, you would not be able to use the Website properly.	Session cookies, authentication tokens, Stripe payment cookies	Session-based or persistent

Performance / Analytics	Help us understand how visitors use the Website so we can improve. These cookies collect information such as which pages are visited, time spent on pages, and any errors encountered.	Google Analytics (if enabled), FlutterFlow analytics	Persistent
Functional	Store preferences and settings to provide an improved, personalised experience.	Language, cookie consent banner	Persistent
Security / Fraud prevention	Used by our payment provider and platform to prevent fraud and ensure safe transactions.	Stripe cookies (fraud detection, session security)	Persistent

Third-party cookies

Some cookies are set by third-party providers:

- **Stripe** – to enable secure payment processing, prevent fraud, and comply with financial regulations. You can read Stripe's cookie policy here: https://stripe.com/cookies-policy/legal.
- **FlutterFlow / hosting provider** – certain platform or hosting-related cookies may be used to ensure the Website runs smoothly and securely.
- **Analytics providers** – if enabled, we may use third-party analytics (e.g. Google Analytics) to monitor and improve site performance.

Consent & managing cookies

When you first visit our Website, you will see a cookie banner giving you the choice to accept or reject non-essential cookies.

You can also control or delete cookies through your browser settings. Please note that disabling certain cookies (particularly those that are strictly necessary) may affect how the Website functions and could limit access to some features, including login and payments.

Contact us

We may update this Cookies Policy from time to time to reflect changes in technology, law, or our services. Any updates will be posted on this page with a new "Last updated" date.

If you have any questions about our use of cookies, please contact us at:

Dash & Co Limited
Email: GDPR@dash.net.co
Website: https://www.dash.net.co