Document Code: LOG-DEFECT-REPORT-SYSKIT
Version: 1.0
Prepared By: SystemShield Quality Control Division
Release Date: July 30, 2025

SYSTEMSHIELD™ DEFECT REPORT FORM

PURPOSE

This form must be completed if any defect, failure, or missing component is discovered during receipt, staging, or installation of a SystemShield™ Grounding Kit. It provides a formal method for reporting problems to SystemShield and enables internal quality review, warranty processing, and field corrective action.

KIT & INSTALLATION INFORMATION

Field	Entry
Project Name	_____
Location / Site ID	_____
Kit SKU Affected	SYS-KIT-STD-12G6G
Date Issue Identified	_____
Installer Name	_____
Supervisor / Receiver	_____

TYPE OF DEFECT (CHECK ALL THAT APPLY)

☐ Missing component
☐ Incorrect part count
☐ Improper crimping
☐ Loose or damaged fasteners
☐ Non-torqued hardware
☐ Wire length incorrect
☐ Lug damage or deformation
☐ Bus bar defect or mounting issue
☐ Shipping or packaging damage
☐ Other: _____

DEFECT DESCRIPTION

Please describe in detail what was observed and how it was discovered:

CORRECTIVE ACTION TAKEN (IF APPLICABLE)

☐ Replaced part from on-site stock
☐ Retorqued or reterminated connection
☐ Notified distributor
☐ Installation paused pending resolution
☐ Other: _____

ATTACHMENTS

☐ Photo(s) attached
☐ Replacement part batch number (if used): _____
☐ Additional notes or continuation page attached

SIGN-OFF AND SUBMISSION

Field	Entry
Installer Signature	_____
Date	_____
Supervisor Signature	_____
Date	_____

Submit this form to:
Email: systemshieldgrounding@gmail.com
Or upload via: https://systemshield.tech/distributor-access

All submitted reports will be reviewed for warranty eligibility and logged for continuous improvement.