Introduction Script

First, I want to thank you for participating in this interview! As explained earlier, I am interested in learning how to make Valorant a more inclusive space, so talking with you will help me understand that better.

In this interview, I want to focus on your experience playing Valorant. There are no right or wrong answers, as long as they are true to your experience. This interview shouldn't take longer than an hour, depending on how much we talk.

I want to reiterate that participation in this interview is completely voluntary, and that you can opt out at any time without repercussions. We are going to be talking about a sensitive topic, so if you need to take a break for any reason please let me know. I also want you to know that the information collected from this interview will be anonymized so that my colleagues and anyone else won't have access to your identity.

Finally, I want to ask your permission to have the audio and video from this session recorded? This is only so that I can focus more on our conversation rather than taking notes. I will not share any of these recordings without your explicit consent. Does this sound okay?

Great! Let's get started with the interview!

Warm Up Questions

- Tell me a little bit about yourself and your experience in gaming
- How long have you been gaming/playing Valorant

Research Q1: What is the trigger for this harassment to take place?

- Tell me about the last time you were harassed in Valorant due to your identity
    - Was your identity clear to the harasser?
    - *Is there anything else about the context of the situation*
    - How did the harassment start?
    - Did you use voice communications in the game?
    - What did the person say to you?

Research Q2: How does this harassment affect them both in-game and out of game?

- Tell me how you felt during that experience
    - Tell me what was going in your mind when this happened
    - What were you thinking about at that moment?
- How did their behavior affect you in-game and out of game?
    - Tell me about your experience playing the remainder of the game
    - How did you feel during the remainder of the game?
    - After the game ended, what were you thinking?

Research Q3: How do these individuals currently deal with this harassment?

- What are some ways you use to prevent harassment
    - Once that game ended, what did you do?
    - Tell me some ways you prevent harassment from taking place
    - What are some ways you ensure a pleasant experience from the game?

    - What actions do you take so that you do not deal with harassment in the first place
    - Do you feel that these preventative actions are effective?

Research Q4: What motivates them to keep playing despite the harassment?

- Tell me about the last positive experience you had playing Valorant
    - What occurred that made the experience memorable?
    - How did that experience make you feel?
    - How did this affect the remainder of the game?
- Tell me about some benefits of playing Valorant
    - Does this make you want to keep playing the game?