

Technical Support Engineer requirements:

Requirements :

1. System Administration:

- Linux (CentOS/RHEL, Ubuntu)
- Basic Bash scripting
- User and permissions management
- Troubleshooting skills

2. Network Technologies:

- TCP/IP fundamentals
- HTTP/HTTPS protocols
- DNS configuration
- VPN setup and maintenance
- Basic security principles

3. Monitoring:

- Prometheus + Grafana stack
- Understanding of metrics and alerting
- Log management (ELK or similar)

4. Basic Cloud Knowledge:

- AWS or GCP fundamentals
- Virtual machine operations
- Basic cloud infrastructure concepts

5. Tools:

- Git basics
- Browser developer tools proficiency
- Basic CI/CD understanding

6. Soft Skills:

- English proficiency (B2-C1)
- Analytical problem-solving
- Strong communication skills
- Team collaboration abilities

Additional Skills :

1. Advanced Cloud Technologies:

- In-depth AWS/GCP/Azure knowledge
- Multi-cloud architectures
- Cloud-native approaches

2. Containerization:

- Docker ecosystem
- Kubernetes administration
- Service mesh (Istio)

3. DevOps Practices:

- Infrastructure as Code (Terraform)
- Ansible automation
- Advanced CI/CD implementation
- GitOps workflows

4. Programming:

- Python scripting
- Go fundamentals
- YAML/JSON proficiency

5. Advanced Monitoring:

- Datadog implementation
- New Relic platform
- APM systems
- SLO/SLA management

6. Additional Expertise:

- Microservices architecture experience
- Service Level Objectives (SLO)
- Incident Management frameworks
- ChatOps practices
- Process automation

We offer:

- Continuous professional competencies development and professional growth opportunities.
- 40-hours working week with a shift schedule.
- Paid time off (20 working days).
- Challenging work in international professional environment.

Selection Process:

- HR interview: Initial screening interview to assess technical skills and fit for the role
- Final interview to discuss past projects and determine overall suitability for the position.

We recommend carefully reviewing our expectations for collaboration once again. If all of this aligns with your values, please fill out [the cultural intelligence form](#) and submit your resume.