Terms of Use

Neptune GP LIMITED

Last updated: March 2026

1. Acceptance of Terms

By accessing or using the website at https://neptunegp.com/ (the "Website") or any services provided by Neptune GP LIMITED ("we", "us", or "our"), you agree to be bound by these Terms of Use ("Terms"). If you do not agree to these Terms, please do not use our Website or services.

Neptune GP LIMITED is a company registered in England and Wales. These Terms are governed by the laws of England and Wales.

2. About Neptune GP LIMITED

Neptune GP LIMITED provides consulting services to individuals and businesses.

Company: Neptune GP LIMITED

Website: https://neptunegp.com/

Email: Solomon@neptunegp.com

3. Age Restriction

You must be at least 18 years of age to use our Website, submit any forms, or consent to receive SMS communications from Neptune GP LIMITED. By using our Website and providing your contact information, you confirm that you are 18 years of age or older. We do not knowingly collect personal information from individuals under the age of 18. If we become aware that a person under 18 has provided us with personal information, we will take steps to delete such information.

4. SMS Messaging Programme

4.1 Programme Description

Neptune GP LIMITED operates an SMS text messaging programme for the purpose of sending appointment reminders, booking confirmations, and service-related notifications to clients and prospective clients who have opted in to receive such communications.

By providing your phone number and submitting any form on our Website, and by ticking the SMS opt-in checkbox, you consent to receive SMS text messages from Neptune GP LIMITED for the following use cases:

- Appointment reminders — notifications sent prior to a scheduled appointment

- Booking confirmations — confirmation messages sent after a booking is made or updated
- Service notifications — important updates related to your enquiry or ongoing service

4.2 How to Opt Out — Text STOP

To stop receiving SMS messages from Neptune GP LIMITED at any time, reply STOP to any SMS message you receive from us. You will receive a one-time confirmation that you have been unsubscribed and no further messages will be sent. To re-subscribe, text START to the same number. Opting out of SMS does not affect any other services or contractual obligations between you and Neptune GP LIMITED.

4.3 How to Get Help

For assistance with our SMS programme, reply HELP to any SMS message from Neptune GP LIMITED. You may also contact us directly using the details below:

Email: Solomon@neptunegp.com

Website: https://neptunegp.com/

4.4 Message and Data Rates

Message and data rates may apply. Message frequency may vary depending on your bookings and interactions with Neptune GP LIMITED. Neptune GP LIMITED is not responsible for any charges levied by your mobile network carrier. Please check with your carrier if you are unsure about applicable rates.

4.5 Carrier Liability Disclaimer

Neptune GP LIMITED's SMS messaging service is provided on an 'as available' basis. Delivery of SMS messages is subject to effective transmission by your mobile network carrier. Neptune GP LIMITED and mobile carriers (including but not limited to EE, Vodafone, O2, Three, AT&T, T-Mobile, and Verizon) are not liable for delayed or undelivered messages. Carriers are not liable for any actions or inactions of Neptune GP LIMITED in connection with the SMS programme. If you experience issues receiving messages, please contact us at Solomon@neptunegp.com.

4.6 Privacy and No Sharing of SMS Data

Your phone number and SMS opt-in data will not be shared with or sold to third parties for their marketing purposes. For full details on how we handle your personal data, please refer to our Privacy Policy at https://neptunegp.com/.

5. Use of Our Website

5.1 Permitted Use

You may use our Website for lawful purposes only and in accordance with these Terms. You must not use our Website in any way that violates applicable laws, infringes the rights of others, or transmits harmful or unsolicited content.

5.2 Prohibited Use

- Violating any applicable local, national, or international laws or regulations
- Transmitting unsolicited or unauthorised advertising or promotional material
- Knowingly transmitting data containing viruses or any other harmful code
- Attempting to gain unauthorised access to any part of our Website or systems
- Reproducing, duplicating, or reselling any part of our Website without express written permission

6. Intellectual Property

All content on this Website, including text, graphics, logos, images, and software, is the property of Neptune GP LIMITED or its content suppliers and is protected by applicable intellectual property laws. You may not reproduce or exploit any content from our Website without our prior written permission.

7. Disclaimers

Our Website and its content are provided on an "as is" and "as available" basis without warranties of any kind. We do not warrant that the Website will be uninterrupted, error-free, or that information on the Website is accurate or current. Nothing on our Website constitutes professional advice.

8. Limitation of Liability

To the fullest extent permitted by applicable law, Neptune GP LIMITED shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising from your use of our Website or services. Nothing in these Terms limits our liability for death or personal injury caused by our negligence, or for fraud or fraudulent misrepresentation.

9. Privacy Policy

Your use of our Website is also governed by our Privacy Policy, which is incorporated into these Terms by reference. Please review our full Privacy Policy at https://neptunegp.com/ to understand our data collection and use practices, including details about our SMS programme.

10. Third-Party Links

Our Website may contain links to third-party websites. We have no control over the content of those websites and accept no responsibility for them. The inclusion of any link does not imply our endorsement of the linked website.

11. Changes to These Terms

We reserve the right to modify these Terms at any time. Any changes will be posted on this page with an updated revision date. Your continued use of our Website after any changes constitutes your acceptance of the revised Terms.

12. Governing Law

These Terms shall be governed by and construed in accordance with the laws of England and Wales. You agree to submit to the exclusive jurisdiction of the courts of England and Wales to resolve any legal matter arising from these Terms.

13. Contact Us

If you have any questions about these Terms of Use or our SMS messaging programme, please contact us:

Neptune GP LIMITED, Neptune Growth Partners, Neptune GP

Email: Solomon@neptunegp.com

Phone number: +44 7391 527411

Address: 124 City Road, London, United Kingdom, EC1V 2NX

Website: https://neptunegp.com/

These Terms were last reviewed and updated in March 2026.