

ROHTO AOHAL CLINIC

MANAGED BY  ROHTO

JOB DESCRIPTION

SALE ONLINE EXECUTIVE

RESPONSIBILITIES:

- Check messages, respond to feedback, questions and do online consultation for customers from Digital channels (Facebook, Website,...)
- Work with Operation team to handle customer order and booking.
- Turn first-time customers into loyal customers, Keep communication going.
- Follow up, maintain relationships & Take care of customers via Digital channels.
- Find out customer needs and introduce services that suit customer needs.
- Contribute in achieving clinic monthly turnover, clinic commercial and operational KPIs and report.

*Perform any other duties which may be assigned by the management from time to time.

REQUIREMENTS:

- Working hours: 48 hours/ week (work on Saturday and Sunday).
- Work from home.
- Graduated from: High school or college, university.
- English speaking fluently require.
- Customer service/ hospitality manner.
- Office skill.
- Tact and persuasive ability, commercial awareness, excellent communication skills, self-motivation, flexible, quick response.

BENEFITS:

- **Salary & Insurance:**
 - Attractive salary and commission: negotiable based on experience
 - Bonus: 13th salary
 - Annual leave: up to 15 days/year
 - Social insurance, Unemployment insurance according to Labor Laws
 - Health Insurance 2000 USD for staffs over 2 years contribution
- **Learnings:**

Sharpen your knowledge and skills (logical and critical thinking, creative thinking, multitasking, teamwork, etc.) through training programs such as A2E Skill trainings,...

- **Working culture:**

- Be a part of a dedicated, professional team working with passion for skincare and beauty industry in an open, dynamic environment.
- Opportunity to work with experts and develop yourself
- Employee engagement activities from team building, holiday events. We work hard, we play hard!

About ROHTO AOHAL CLINIC

With more than 8 years of experience, ROHTO AOHAL CLINIC, under the management of Rohto-Mentholatum Vietnam, has satisfied hundreds of thousands of customers with skin treatments and non-surgical aesthetic treatments strictly follow Japanese quality and standards.

ROHTO AOHAL CLINIC's experienced team of doctors, therapists and consultants can meet each customer's unique needs, with treatment regimens suitable for the safest, most comfortable and most effective treatment experiences and the most professional service.

We have enough passion and dedication that customers who come to ROHTO AOHAL CLINIC will be more and more young, beautiful, and confident.

If you have the same ambition as us, kindly send your CV to: info@rohtoaoahalclinic.com.vn