

Service Appointment Policies

- Appointment dates are reserved at check-in. The bike must be present and estimated to be granted an appointment.
- Bike Clark County will make every reasonable effort to complete the appointment's services within 24 hours.
 - The bike needs to be dropped off the day before, or, at opening (no midday drop-offs).
- Appointment is treated like a dinner reservation.
 - o Show up late; we'll see what we can do.
 - No show on appointment day; reschedule to end of service queue.
- Maximum of 1 appointment per weekday.
- Deposit required.
 - o Applied to service; or taken as non-refundable if no show.