

- **CornerStone**

Phone: 1-800-663-1662

Fax: 801-366-8400

TDD/TTY: 801-321-7130

Overseas borrowers: 801-321-7236

Website: www.MyCornerStoneLoan.org

Email: CustomerService@mycornerstoneloan.org

Office Hours: 8 a.m.-9 p.m. Eastern time (ET), Monday through Thursday. 8 a.m.-7 p.m. ET, Friday.

- **ECSI Federal Perkins Loan Servicer**

Phone: 1-866-313-3797

TDD/TTY: A borrower who is hearing-impaired may use the 711 Telecommunications Relay Service for assistance.

Overseas borrowers: 1-866-313-3797

Website: <https://heartland.ecsi.net/>

Office Hours: 8 a.m.-8 p.m. ET, Monday through Friday.

- **FedLoan Servicing (PHEAA)**

Phone: 1-800-699-2908

Fax: 717-720-1628

TDD/TTY: A borrower who is hearing-impaired may use the 711 Telecommunications Relay Service for assistance.

Overseas borrowers: 717-720-1985

Website: <https://myfedloan.org>

Office Hours: 8 a.m.-9 p.m. ET, Monday through Friday.

- **Granite State - GSMR**

Phone: 1-888-556-0022

Fax: 603-227-5415

TDD/TTY: A borrower who is hearing-impaired may e-mail accessibilityrequests@gsmr.org for assistance. A borrower who is hearing-impaired may also use the 711 Telecommunications Relay Service for assistance.

Overseas borrowers: 603-227-5321

Website: <https://gsmr.org>

Office Hours: 8 a.m.-6 p.m. ET, Monday through Friday.

- **Great Lakes Educational Loan Services, Inc.**

Phone: 1-800-236-4300

Fax: 1-800-375-5288

TDD/TTY: A borrower who is hearing-impaired may use the 711 Telecommunications Relay Service for assistance.

Overseas borrowers: 608-246-1700

Website: www.mygreatlakes.org

Office Hours: 8 a.m.-10 p.m. ET, Monday through Friday.

- **HESC/Edfinancial**

Phone: 1-855-337-6884

Fax: 1-800-887-6130 (toll free) or 865/692-6348

TDD/TTY: 1-855-337-6884

Overseas borrowers: 1-855-337-6884

Website: <https://edfinancial.com>

Contact Us Page: <https://edfinancial.com/Contact>

Office Hours: 8 a.m.-8:30 p.m. ET, Monday through Thursday. 8 a.m.-6 p.m. ET, Friday.

- **MOHELA**

Phone: 1-888-866-4352

Fax: 1-866-222-7060

TDD/TTY: A borrower who is hearing-impaired may use the 711 Telecommunications Relay Service for assistance.

Overseas borrowers: 636-532-0600

Website: www.mohela.com

Office Hours: 8 a.m.-10 p.m. ET, Monday through Thursday. 8 a.m.-6 p.m. ET, Friday.

- **Navient**

Phone: 1-800-722-1300

Fax: 1-866-266-0178 (within United States)

Fax: 570-706-8563 (outside United States)

TDD/TTY: 1-877-713-3833

Overseas borrowers: If toll-free (no cost per call) number cannot be accessed, use 317-806-0580 (cost per call).

Website: <https://navient.com/loan-customers>

Office Hours: 8 a.m.-9 p.m. ET, Monday through Thursday. 8 a.m.-8 p.m. ET, Friday.

- **Nelnet**

Phone: 1-888-486-4722

Fax: 1-866-545-9196

TDD/TTY: A borrower who is hearing-impaired may web chat with a representative by visiting the website and clicking on "Chat Now".

Chat Hours: 8 a.m.-9 p.m. ET, Monday through Friday.

Overseas borrowers: 303-696-3625

Website: <https://www.nelnet.com>

Office Hours: 8 a.m.-10 p.m. ET, Monday through Friday.

- **OSLA Servicing**

Phone: 1-866-264-9762

Fax: 1-855-813-2224

TDD/TTY: 405-556-9230

Website: <https://public.osla.org>

Email: DLcustserv@osla.org

Office Hours: 9 a.m.-6 p.m. ET, Monday through Friday.