

Repairs and maintenance

New flat owners at MQ are often unsure who to contact for repairs etc. This list has been compiled from entries on the MQ Forum where people have asked others for recommendations for different trades etc. It is not a recommendation from iMQRA and anyone using any of these tradespeople needs to satisfy themselves that they are the appropriate person for the job.

The list covers:

- Plumbers
- Electricians
- “Handyman”
- Pest control
- Cleaners

There is then a general issues section covering:

- Dripping taps and their cartridge replacement
- Pest control – copper wool to fill mice holes
- Storage heater replacement
- Limescale removal / prevention.

This site also contains a spreadsheet with skeleton details and contacts.

If you wish to add to this sheet, have an update, or give more feedback on a tradesperson please email admin@imqra.com

The following have done work at MQ and been recommended on the MQ Forum (MQF) or one of the MQ WhatsApp groups (WA)

Plumbers

The following have been recommended on the MQ forum

Stuart Purdy

<https://www.checkatrade.com/trades/PurdysPlumbingAndHeating/>

“I've used Stuart a couple of times and I'd recommend him.”

[“Plumber” MQF 8/6/20]

Terry and Steve (father and son). Terry is on 07779 641 684

RJS - 020 8855 6683

Dave McLean 07534 229 623 - “All done a good job”

[“Plumber recommendation” MQF 1/7/19]

Artur 07843 410551 “We use Artur- he's done a lot of work around here. He's good, reliable and reasonable”. Replaced my water cylinder /boiler at 1/3 the cost of the MQ “recommended” plumbers at the time. Lives near by.

[Good local plumber MQF 10/12/20]

Jon Dalton 07727 623651 “used Jon recently and would recommend” WA 27/4/21

Shower tray

Paul Settle: 07706125656. "He is local and done a few bits for us."
["Shower Room" MQF 28/7/18]

Complete bathroom:

Slav Klasa, Mobile...07525661697. Slavklasa@googlemail.com "Highly recommended"
["Shower Room" MQF 30/7/18]

From Nextdoor Deptford Waterfront

Plumbing and Heating.

Hi Everyone! I am **Daniel Barna** and I living in Deptford. Taps and mixer repair Boiler installation or services with certification Washing machine service Blockage fix and anything else in plumbing. I have whats App if you like sharing some photos or contact with me directly. Actually kitchen installation with my carpenter. Close to Surrey Quays. I have references in Deptford and Lewisham. love this place with neighbours. I can help with plumbing and heating services I recommending carpenter and electrical or if you have a question just let me know it. My number : +447537845115 King regards Daniel Barna.
[Joan Arkley](#) Deptford Park commented "He is a excellent plumber - cannot recommend him too highly."

Excellent plumber **Ricky** tel : 02074071020 Mr Ricky did lots of work in our flat, everything was perfect : new bathtub new bathroom sink, kitchen sink

Note: at the A-G AGM on 16/3/16 in relation to plumbing checks it was stated that:
"We have a pressurised system; therefore, the cylinder element of the inspection must be undertaken by a plumber with a CITB Unvented Water Qualification / Certificate and when requested, the lodge have provided a sample format / checklist. "

To the best of my knowledge, this has not been stated before or since. This qualification may also have been superseded.

Following a challenge from two leaseholders as to if plumbing checks were a requirement of the insurers, they haven't been stipulated since c2012.

Electricians

Ed Morrissey 338a Lee High Road London SE12 8RS 07921088640
Meservices@live.co.uk www.MorrisseysElectricalServices.co.uk

"replaced our smoke alarms I recommend him."

["Extractor fan" MQF 11/6/18 also recommended in "Smoke Alarm" posting]

Richard and Matt 07798 528 980

"Seemed very professional. They've done a lot of work on Millennium Quay."
["Electrician" MQF Sept 2017]

Tony at London and Kent 07872 042088 or tony@lakltd.co.uk

"Replaced our original alarms: - he's personable, reasonably priced and efficient".

["Smoke alarms " MQF June 2017]

"I have used them and they're good." "Yes, I can recommend them too".

["Broken hot water immersion – fixing recommendations" MQF 2/9/19]

Utku Ozten 07393 522162 "I recommend Utku who is a neighbour here and undertakes repairs" [Anthony, endorsed by Renate on WA group]

Handyman

Jim Essential Handyman 07880 990707

Willem Myburgh 07805 176448 [Nov 18]

["Handyman / Builder recommendations MQF 16/11/18]

Utku Ozten 07393 522162 [numerous recommendations on WA groups]

Pest control

Critter Solutions Pest Control 020 8355 1913 www.crittersolutions.co.uk
info@crittersolutions.co.uk

I would highly recommend this local company for any pest control problems. I recently used them and am extremely impressed with their service. Father and son, Roger and Elliot are prompt, efficient, honest and professional. They offer to cover any recurrence of the problem within 18 months. Would highly recommend. [MQF: 5/11/20]

Cleaners

My fabulous cleaning lady is now working for herself. I am more than happy to recommend her: **Jill** – set up her own business **Real Maids**: 07701 334458. [Jan 2020]

My cleaner for the last 10 years **Bonka Toteva** has some regular clients moving away and now has availability. She is at Greenfell Mansions on Wednesdays. If anybody requires cleaning on Wednesdays please contact her on her mobile on 07723958113 and her mail is Bobo_toteva1963@abv.bg [Jan 18]

Car service and MOT

MOT <https://www.thetestcentre.co.uk> [Luke on WA]

Service: <https://www.candemotors.co.uk> [Luke on WA]

Satellite

Chris Wye 07979 967163 "Chris Wye is the MQ satellite go-to person" [Marion Mapstone WA], "Chris is really good. He put the system into the building" [Lynn WA]

Computers

Mobile phone doctor: 189 Trafalgar Road "put things right for me and not expensive" Scott Green on WA.

Solicitors

Ed Williams ewilliams@wilfordsmith.com Based in Sheffield.

When I move here (about 10 years ago) I used Ed Williams who charged £250 plus disbursements and VAT - this was a fraction of anything else I was quoted and was via a corporate deal. He was fine.

When I did my lease extension I again used him and he charged £150 + VAT - again a fraction of any quote from round here. He was perhaps a little slow (but other people say the same about theirs and at least part of this was down to my mortgage people not responding).

I have passed his details to 2-3 others - I am not sure who has used him, but certainly one person from MQ has and at a price similar to the above. I haven't had any negative feedback. ["Recommendations for conveyancing solicitors" MQF 24/2/16]

Andrew Lambert at Go Convey <http://www.goconvey.co.uk/>

I would highly recommend Andrew Lambert at Go Convey who completed some conveyancing work last year. See website link.

The firm is based in Birmingham so you will probably never meet the lawyer in person (we never did) but Andrew and team were very helpful, efficient and spotted a key flaw in the titles to the flat we were buying which had been missed previously by the vendors solicitors.

They were very competitive on price too and for us there were no hidden extras at the end. ["Recommendations for conveyancing solicitors" MQF 19/2/16]

Some general issues

Dripping tap?

[Post](#) by [andycawthera](#) » Thu Oct 24, 2019 8:15 pm

If you have a dripping tap and want to save water for the environment and the MQ water bill (we are metered as a development) then I have just changed two of my tap cartridges so thought it worth sharing the info on this.

Kitchen sink (20 teeth cartridge): I went to **Carem** (177 Trafalgar Rd. SE10 9TX) he has a box of about 10 different ceramic cartridges. You need his CC5 (£15+VAT for a pair). However the screw that holds the knob in place is too long – I think its 12mm and the CC5 may only take an 8mm screw. He supplied me with a shorter screw but a tapered head so it needed a couple of washers as well, but it seems to work OK. Take the cartridge and the knob and screw with you so as to avoid multiple trips to sort this out!

However, on the web I found a firm called **Tap Magician** (TM). I suspect their VRO3 at £8.99 a pair including delivery would be the right one, but you don't know until you try it, this comes with its own 10mm screw which presumably would fit. TM also do replacement ceramic disc kits at £1.99 – there is a risk that this won't fit the existing cartridge – but replacing the discs on the kitchen tap is easy and if I was doing it again I would probably first try this and then the VR03 and finally Carem.

Bathroom sink (18 teeth cartridge): Carem supplies a Disco50 at £15 +VAT for a pair. This fits well – make sure you keep the existing screw for the knob etc. TM can't compete with this – its an Ideal Standard one (probably the tantadsic cartridge) and is very expensive, the

Disco50 is a copy of it.

If anyone is unsure what to do I am happy to assist or show them on mine.

Pest control

Mice holes – blocking with Copper Wool

https://www.amazon.co.uk/HUVE-Knitted-Control-Scrubber-Pipeline/dp/B082M9FK4J/ref=sr_1_25_sspa?dchild=1&hvadid=79989563601952&hvbm=bp&hvdev=c&hvgt=p&keywords=pest+expert&qid=1591473506&sr=8-25-spons&tag=mh0a9-21&psc=1&spLa=ZW5jcnlwdGVkUXVhbGlmaWVyPUEyWEs1OE9ZMEiNSVhFmVuY3J5cHRIZElkPUeWNTk5ODI4M0tXOVpHNU9VR0c2NCZlbnNyeXB0ZWRBZEIkPUeWMTc5MTk4MVJHVzZHSFICTFVLMCZ3aWRnZXROYW1lPXNwX210ZiZhY3Rpb249Y2xpY2tSZWRpcmVjdCZkb05vdExvZ0NsaWNRPXRYdWU=

Storage Heater replacements

See MQF topics on this

<https://www.mgra.co.uk/residents/forum/viewtopic.php?f=3&t=1402>

<https://www.mgra.co.uk/residents/forum/viewtopic.php?f=3&t=1197>

Limescale removal

Have now fitted an AquaBion limescale removal device into the system and very pleased with the results so far, shower heads free flowing and not blocking, taps and plugs don't need so much attention and water flow improving. Manufacturer claims big energy cost reductions as well but too early to verify that..highly recommended piece of kit ! Small and easy to fit with no ongoing running costs. The device cost £600 (incl vat) and plumber installation was £260 but I also had him do a couple of other jobs included in that. Not sure which model as my plumber recommended it and fitted it. It's fitted into the in pipe on the mains water supply (just after the stop cock) quite short and unobtrusive and yes it serves the whole flat.

We also recently fitted a quoker tap during the kitchen replacement which supplies cold filtered water which is perfect for drinking. [Sept 2018]

["Limescale remover" MQF Sept. 2018]

Updates

Time permitting we hope to update this information in January and July each year. Anyone interested in helping with this please email admin@imgra.com

Date of this version: July 2021