

President's Report

2023-05-04

Prepared by Kelly Granigan

- Bike Edmonton was featured on Our Edmonton with CBC, I participated in the filming of the feature
- A local business has expressed interest in Bike Edmonton's services, so I sent an introductory email, encouraging them to check out our services on our website
- At Executive Committee we discussed problems staffing bike tune up events, issues we've had with the voicemail/phone system, the initiation of Board and Committee evaluations as we approach mid-term. These items are reflected on the board agenda.
 - Staffing/volunteers for bike tune up events:
 - Unsuccessful to date at finding volunteers, or contract mechanics to staff. May events have been/are being canceled. Some people have understandably expressed disappointment in Bike Edmonton for pulling out of these events
 - Need to see if we have volunteers bike parking events this summer
 - Voicemail/phone system
 - A past president was still getting calls directed to them
 - Voicemails are not getting responded to
 - Staff do not want to answer the phone (they are busy), we don't have a receptionist
 - Goal is to redirect people to self serve help on the website
 - Greg has taken the past president off the redirect, and changed the voicemail message to reflect the above
 - Board and committee evaluations
 - Targeted for June
 - Send out surveys anonymous Google Form surveys as a group
 - Committee evaluations to go to board and staff
 - Board evaluation to go to members, board, staff
 - Schedule emotional regulation time. Aka, review it, then take some time to think about it, then develop action plans
 - Committee chairs responsible to present to committee and initiate development of action plans
 - Target late May for survey send out, review in June, be prepared with action plans in July
 - Simple Start Stop Continue format