

WILD RUN FAQs

Where and when is package pickup?

- Package Pick-up will take place at the Run Calgary office (Unit 17; 1515 Highfield Crescent SE). Package Pick-up dates and times will be confirmed by email to all registered participants two weeks prior to the event date.

Can I pick up for someone else?

- You can send someone else to pick up your package. Please ensure they have your confirmation number with them. Please let us know ahead of time if you plan on picking up for 3 or more people.

Can I pick up on Race Day?

- *** No Race Day pickup *** If you are unable to make the package pick-up times, please contact us at info@runcalgary.com to make alternative arrangements.

Can I get a refund if I can't participate on race day?

- All registration fees are non-refundable. No refunds, transfers, medical comps or deferrals under any circumstances.

Can I participate virtually in this event?

- There is no virtual component for this event.

How do I create/join a relay team?

- Teams consist of 2-4 members. Your team captain will register and create the team, including your team password. To join the team, your team captain will need to share the team name and password with you. To register as a team member, click the "Join a Relay Team" registration button on the registration page and follow the instructions. For more info on teams, check out [THIS](#) info page.

Is this a family friendly event?

- You bet! We have a Youth Team category that can include participants age 18 and under (children under the age of 12 should be accompanied on course), as well as a Youth/Adult Team category that can include adults and youth 18 and under (the team captain for the mixed team must be 18 years or younger).

Is this an accessible event?

- Yes, Run Calgary values accessibility and inclusivity at all of our events. We will do our best to ensure that all participants have a great race experience. If you have any special needs or requests, please contact us at info@runcalgary.com.

Where is the Event?

- All event activities and race start/finish will be at the Rise on [St. Patrick's Island](#). You can access St Patrick's Island by crossing the George C. King bridge from the East Village or you can access

it just off Zoo Road. The CPA Calgary Zoo - West Lot is adjacent to St. Patrick's Island; please remember that if you are parking in this lot: it is a paid lot and parking is monitored by Calgary Parking Authority. Runners, please leave yourself enough time to make the short walk from your parking spot to the start line.

Where can I park?

- Avoid parking tickets! Please note that runners are responsible for their own parking fees and this is not included in your registration or in your visit to the zoo. The closest parking lot to the Rise at St. Patrick's Island is the [CPA Calgary Zoo West](#) lot off of Zoo Rd NE. This is an hourly parking lot that requires payment upon your arrival, unless you have an annual membership with the zoo and it's covered under your membership. There is also street parking available in the East Village.

When does the race start?

- The 10 mile solo run starts at 7:50am and the Relay starts at 8:00am.

What time should I arrive at the event on race day?

- Please plan to arrive at least 30 minutes early in order to give yourself time to find parking, check your bags (if required) and get to the start line.

Will there be a bag check at the event?

- Yes, bag check will be clearly labelled and open 1 hour prior to the event start and close approximately 3 hours after the event start time.

Will there be porta potties at the event site?

- Yes, porta potties will be available close to the start line on event day.

Do I need to wear my bib when I walk/run?

- Yes, your bib must be visible from the front while on course at all times. Course Marshals are instructed to remove anyone without a bib on course.

Where will I be running?

- You can find the course map [HERE](#). This event consists of four 4 km legs. It is important to run the legs in the correct order (Yellow, Green, Blue, Red or YGBR - Your Great Big Run). Relay runners should have the correct coloured sticker on their bib to match the leg they will be running (if you're running more than one leg then you should have two coloured stickers on your bib).
 - **Leg 1- Yellow - Km 1-4 - Zoo Leg**
 - **Leg 2- Green - Km 4-8 - Memorial Drive East**
 - **Leg 3- Blue - Km 8-12 - Memorial Drive West**
 - **Leg 4- Red - Km 12-16 - Riverwalk Pathway East**

What are the amenities on course?

- There will be Nuun and water at the on course aid station on course located in the transition area, as well as water and Nuun available at the finish line. Other post race amenities will be available at the finish line, but are subject to change.

Can I wear headphones while I run?

- We discourage the use of headphones for the safety of the runner and the safety of those around them. If you choose to wear headphones, please leave one out or keep the music low enough to

be able to hear directions from course marshals, courtesy calls from other participants and horns or other noises to alert you of risk. If a runner puts themselves or others at risk through an unsafe act that the Board of Directors determine was caused directly or indirectly through the use of the items in question, the race directors reserve the right to disqualify the runner.

Can I run with a stroller?

- Please no strollers for this event as all routes are on downtown pathways and strollers would create safety issues.

Can I run with a dog?

- We love four legged friends, but dogs are not allowed on course for the Wild Run. Looking for a dog friendly event? Why not register for the [Dash of Doom](#), Calgary's only evening Halloween event on October 28th. Please contact us at info@runcalgary.com if you have a special need.

What happens at the finish line?

- Stick around and enjoy the beautiful autumn vibes and join us in the Wilder Institute/Calgary Zoo at Kitamba Cafe for the awards. Did you know your bib gets you free entry in the zoo all day?

Is there prizeing for this event?

- There will be prizeing for the top 3 solo finishers in each gender category, as well as the top teams in each category. The awards ceremony will take place inside the zoo at 10:30am. You can also win prizes for fundraising - winners who raise a minimum of \$50, \$100 and \$250 will be announced when fundraising closes a week after the event date.

Can friends/family watch?

- St. Patrick's Island will be open to the public so your friends and family can catch you at the Start/Finish area and on the course.

Where do the funds raised go?

- All donations go to the [Wilder Institute/Calgary Zoo](#). The Wilder Institute/Calgary Zoo has been a well-known community symbol for over 90 years. We host, educate, and inspire a global audience of nearly 1.3 million people every year. Our legacy of taking action to sustain the world's wild places and contributing to our community's vibrant cultural fabric has solidified our place in the hearts of the people we care about most – Calgarians