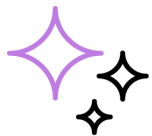


Hello!

We're excited you are exploring Goldi, an AI-powered career chat coach who will help you access the hidden job market by building meaningful professional connections. See below for a quick guide on how to get started and some frequently asked questions.

Sincerely,
The Climb Together Team



What is Goldi, and why does it matter?

Goldi is an AI Career Coach who helps you talk about your interests, strengths, and goals. Unlike ChatGPT and other AI tools, she doesn't just give you answers. Instead, she asks you questions that help you figure out the answers yourself. She'll help you craft powerful introductions for networking, interviews, and job searches—so you always make a great first impression. This means you'll leave each conversation with something you organically crafted, whether a story, an introduction, or a question, ready to use to open new professional doors.

If you'd like to learn more and get a preview of Goldi before starting, you can watch this video:
[How To Goldi](#)



Is This for Me?

I am still in school and not looking for a full-time job right now. Is this for me?

Absolutely! Now is the perfect time to build your network. Developing authentic relationships takes time, so start while you're in school. Connect with faculty, staff, administrators, and professionals you meet through internships or career exploration. These connections can become mentors and supporters when you're ready to job search.

I am looking for a summer job or internship. Will this program work for me?

Yes! The core principles work for everyone, and the AI Coach will automatically tailor the examples, success stories, and strategies to address your unique challenges and opportunities.

I'm not naturally good at networking. Will this still work for me?

Absolutely. Many of our most successful learners describe themselves as introverts. The Goldi approach focuses on authentic relationship building, not "working the room" or forced connections.

What if I don't have a large network?

The program is specifically designed to help you identify connections you didn't realize you had and strategically expand your network in targeted ways.

Is Goldi for me if I'm still building my English skills?

Yes — Goldi is for you! It's a judgment-free space where there's no pressure to sound perfect, and the more you practice, the more confident you'll feel. Don't wait until your English is "perfect" — there's no better time to start than right now.



Getting Started

STEP 1 Go to this [link](#), scan the QR code, or reach out to your Climb Together Partnership Liaison, [Irene Delgado](#), in the Office of Career Development.



STEP 2 Create an account, or log in using Google authentication (any email address).
Note: Your account is free, and your information will not be shared.

STEP 3 Start Your Chat with Goldi

1. Select your first chat
2. Click "Talk to Goldi"

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3. Enable the microphone on your browser if needed (very important!)
 4. When Goldi stops speaking, the microphone turns purple + beeps. Click to speak.
 5. Click "Stop" or press the space bar when done speaking
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Your Goldi Roadmap

Which chat do I start with?

To practice introducing yourself, begin with "Answer the Question: Tell Me About Yourself." This chat prepares you for a quick 30-second introduction. For longer introductions, explore "Tell Your Story."

If I'm ready to expand my network or search for a job, which chats do you recommend?

Start with the chat "Making New Connections on LinkedIn." This will help you find connections in organizations where you hope to land a position.

I have a career chat scheduled! How can Goldi help me get ready?

Explore "Prepare for your Career Chat," "Active Listening," and "Navigate Fears Around Making an Ask." Be sure to listen to "Crafting a Great Ask" to get the most out of your conversation.

I completed a career chat. What should I do now?

Goldi guides you on what to do after a career chat in "Find Ways to Stay in Touch" and "Go Deep: Beyond Small Talk."

Frequently Asked Questions

How long does it take to use Goldi?

Based on 6 years of research supporting learners, Goldi includes 12 chats that guide you to access the hidden job market. Each chat takes ~15 minutes. The whole program takes approximately 3 - 4 hours. We have designed the chats in the best order for most users, but you can complete chats out of sequence if you prefer. We recommend blocking off three separate 1-hour blocks on your calendar to complete the chats.

Sometimes there's a lag in waiting for Goldi to speak. Is that normal?

Yes, and here's a way to think about it: real conversations have pauses, too. Practicing with a slight delay can actually help you get comfortable with silence, which is a valuable skill in networking. If connectivity is a persistent issue, switch to text and return to voice when you can.

Why can't Goldi hear me?

If Goldi can't hear you, make sure your microphone is connected, and you have given permission to use your microphone in your browser. Then, check if another application on your phone or computer is using your voice activation. If it is, disconnect it and refresh your browser window.

If you are still having issues, try logging out and logging back in by clicking on your email address in the lower part of the main menu. You can also try clearing your cache. If you're still having issues, you can use text mode (which includes speech-to-text) and/or reach out to tech.support@climbtogether.co.

Can I use text with Goldi?

Yes! You can connect with Goldi via text. After you click "Talk with Goldi," you can switch to text input by pushing the "T" button on the left in the bottom input box. You can switch back to voice by clicking on the microphone button.

Why does Goldi hear so much background noise and voices?

Goldi wants to listen to you! If she's picking up other people's voices, find a quiet place to talk with her. You can also self-mute using the microphone button at the bottom of the page.

How do I log back in?

Bookmark Goldi! You can return to Goldi using the link or QR code provided. You may need to log out (bottom left) and log back in using the email address you signed up with.

Does Goldi remember what I told her in prior sessions?

Yes! As long as you log in with the same email, Goldi remembers most of what you've said. You can see your previous conversations in Chat History at the bottom of the Main Menu (on the left in a desktop browser, or use the three lines in the upper right to open the Main Menu on mobile).

Is my information private when I use Goldi?

Yes — your privacy is important to us. Goldi only collects what's needed to support your learning, like your name, email, and your conversations with Goldi. Your information is never sold or used to train AI models, and it's protected with industry-standard encryption. Your conversations remain private and are used only to personalize your coaching experience. If you use voice chat, those recordings are automatically deleted after 90 days. You can access, update, or delete your information at any time by contacting us at privacy@climbtogether.co. You can read the full privacy policy here: [Climb Together](#).

Who do I reach out to if I have questions?

We appreciate feedback, and our team is ready to help! Please complete [this brief form](#) or write to tech.support@climbtogether.co, and a member of the Climb Together team will get back to you.