

Student Resources – Here for You --

LBCC REMOTE or Virtual Access to Services

Service	Department	Contact	Online Links/Addresses
Advising: Talk with an advisor &/or Career Counseling	Webrunner Advising Center	541-917-4780, Press 1	Set up an Advising appointment here. https://www.linnbenton.edu/current-students/student-support/advising-center/contact-us.php You can also set-up an appointment via zoom through our advising website: https://www.linnbenton.edu/current-students/student-support/advising-center/contact-us.php
Who Is My Advisor?		Don't know advisor's name?	a Through your WEBRUNNER Account or. https://www.linnbenton.edu/current-students/student-support/advising-center/academic-advising.php
Crisis Emergency	Corvallis Hospital or Linn or Benton County Mental Health	LBCC after hours: 541-917-4780, press 2).	https://www.linnbenton.edu/future-students/high-school-partnerships/campus-high-school-programs/index.php
High School Student Advising	Cait Morgan & Others in Advising Center	541-917-4780, Press 1	
Books	Campus Store	store.linnbenton.edu	www.bookstore.linnbenton.edu/lbenton/default.asp
Disability Accommodations	Center for Accessibility Resources	541-917-4789	https://www.linnbenton.edu/cfar
Domestic Violence -- Advocacy for assault, stalking, domestic violence, rape, etc.	Student Development Dean's Office CARDV (Center Against Rape and Domestic Violence):	541-917-4806	https://www.linnbenton.edu/faculty-and-staff/college-services/public-safety-emergency-planning-ehs/preventing-sexual-assault-dating-violence-domestic-violence-and-stalking.php <u>Information for Victims -- Where is help?</u> 24-Hour Crisis & Support Line:(541) 754-01100 or (800) 927-0197 Address: 2208 SW 3rd St. Corvallis, OR 97333 https://www.cardv.org/
Institutional Equity, Diversity & Inclusion	Institutional Equity, Diversity, & Inclusion	Heather Morijah: 541-917-4297	https://www.linnbenton.edu/current-students/involvement/institutional-equity-and-diversity-inclusion/
I don't know where to go or what I need...	Admissions/Registration Counter Student Development or First Resort (see below)	541-917-4811 541-917-4806	https://www.linnbenton.edu/future-students/admissions-and-financial-aid/admissions.php https://www.linnbenton.edu/current-students/student-support/first-resort.php
First Resort	Learning Center	firstresort@linnbenton.edu	https://www.linnbenton.edu/current-students/student-support/first-resort.php
Financial Aid Scholarships	No zoom appointments, just phone calls and emails.	541-917-4850	https://www.linnbenton.edu/current-students/money-matters/financial-aid/

Financial Aid Questions?		FAQ:	https://www.linnbenton.edu/current-students/money-matters/financial-aid/frequently-asked-questions-faq-s/
Instructor Contact	First, Consult Class Syllabus Phone, Email	Consult Moodle & Instructor Webpg.	http://cf.linnbenton.edu/artcom/find_instr.cfm/
Learning Strategies for Unique Learners Learning Helps	Center for Accessibility Resources/CFAR; and LBCC Learning Center	541-917-4789	https://www.linnbenton.edu/cfar https://www.linnbenton.edu/current-students/study/learning-center/ [Remote Strategies Update]
Extended Learning		541-917-4840	https://www.linnbenton.edu/extended-learning/community-education/documents/EL%20REMOTE%20CLASSES%20SPRING%202020.pdf
More/Other	Search LBCC Website	T-105 YouTube	www.youtube.com/user/LBCCvideohelp
Pay Bill: How? Where?	Business Office	CC-130 Front Counter	https://www.linnbenton.edu/current-students/money-matters/student-accounts/
Payment Due Dates	Business Office	541-917-4303	https://www.linnbenton.edu/payment-due-dates Tuition Due in June 2020 (no late fee this term).
Placement Tests	Student Assessment	RCH-111	https://www.linnbenton.edu/future-students/make-it-official/student-assessment/
Research Assistance, General Information, & Information Resources	Library Reference Desk	WH-137	Contact: 541-917-4645 * Links: https://library.linnbenton.edu Email: libref@linnbenton.edu Zoom: https://linnbenton.zoom.us/j/243933025 Chat with a Librarian at Patron: https://www.questionpoint.org/crs/servlet/org.oclc.admin.BuildForm?&page=frame&institution=13983&type=2&language=1
Roadrunner Resource Center (Emergency Resources)	Takena Hall Single Stop	Amanda Stanley – stanlea@linnbenton.edu 541-917-4877	https://www.linnbenton.edu/current-students/student-support/roadrunner-resource-center.php https://www.linnbenton.edu/rrc
Register: Add/Drop, Refund	Admissions/Registration	541-917-4811	https://webrunner.linnbenton.edu/courses.htm
Research Assistance, General Information, & Information Resources See next page for Library Summer 2020	Library Reference Desk	WH-137	Contact: 541-917-4645 * Links: https://library.linnbenton.edu Email: libref@linnbenton.edu Zoom: https://linnbenton.zoom.us/j/243933025 Chat with a Librarian at Patron: https://www.questionpoint.org/crs/servlet/org.oclc.admin.BuildForm?&page=frame&institution=13983&type=2&language=1
Safety Matters	Public Safety	541-926-6588 or 541-917-4440	www.linnbenton.edu/public-safety-emergency-planning Also: [Check out our smartphone app]
Student in Distress	Student Development Deans Office	541-917-4806 or 541-917-4780 (Press 1)	To Report: https://www.linnbenton.edu/faculty-and-staff/college-services/public-safety-emergency-planning-ehs/index.php
Student Technology / Software Issues	Student Help Desk Moodle, Single Sign-on, Webrunner, Microsoft	Location: Library, Albany Campus 541-917-4630	Call: 541-917-4630 Text: 541-704-7001 Email: student.helpdesk@linnbenton.edu Zoom

	Office, Student Email Help, etc.		http://library.linnbenton.edu/student-help-desk
Student Leadership Council	Student Life & Leadership	541-917-4806 Temporary	https://www.linnbenton.edu/current-students/involvement/student-leadership-council/index.php
Tutoring, Course Help Desks & Connect to Peers	Learning Center	Virtual Learning Center -- Discord Channel or via Discord (gaming) App	https://www.linnbenton.edu/current-students/study/learning-center/ [Remote Strategies Update]
Veterans Aid	Financial Aid & Veterans Aid	541-917-4861	https://www.linnbenton.edu/current-students/student-support/veterans/veterans-financial-aid-information.php
Well-Being Resources			LBCC is committed to students' well being for more information, visit Well-Being via this link.
Writing Help Desk in Learning Center	DROP-In Zone, T, W, TH 11 am - 4 pm. Zoom appointments. Online Writing Lab open M-Sat -- offers feedback in 48 hours.		www.linnbenton.edu/writing-center or https://moodle.linnbenton.edu/mod/page/view.php?id=613017
Document Maintained by Dean, Student Development. To Update Us: 541-917-4806 or MunsonN@linnbenton.edu			

Library Summer 2020 Notice

The LBCC Library will remain physically closed for the beginning of summer term but Library staff and faculty will still be available to serve your information needs. The following services will be available:

Access to materials:

- Student laptop and internet hotspot checkout: students will be able to check out laptops and internet hotspots for the term by making an appointment to pick them up. We have a very limited amount of equipment for summer term so they should act quickly by emailing: libref@linnbenton.edu. Please communicate this information to your students.
- Faculty and staff access to Library materials: LBCC faculty and staff may access materials in our collection this summer by doing the following: 1. Place a "hold" on a desired item in our catalog, then 2. Wait for your email telling you your item is ready for pickup, then 3. Call our circulation phone at 541-917-4638 or email libcirc@linnbenton.edu to schedule an appointment to pick up your materials.

Research assistance:

Reference Librarian help will be available all summer term Monday through Thursday from 9-4, as well as on Saturdays from 11-4. There are multiple ways to contact us from our website, including chat, phone, and email. Immediate assistance may not be available, so patrons should plan for a callback from a librarian.

Information literacy instruction:

Our librarians will be happy to drop in for a zoom session, create video tutorials, or consult with you on the best way to incorporate information literacy into your classes. Please email us at libref@linnbenton.edu and we will arrange for a librarian to work with your class. Keep in mind that our librarians will also be taking necessary breaks from work this summer and that the librarian you might usually work with may not be available during a given week.

Interlibrary loan:

Interlibrary loan service will be available during summer term. Please remember that this operates at the speed of our partner libraries. Since many of them are not fully physically staffed, patrons should plan for extra time for materials to arrive. Those using our Academic Search Premier database need only click on the "request by interlibrary loan" link. For books from other libraries, we suggest using [this link](https://ezproxy.libweb.linnbenton.edu/login?url=https://linn.on.worldcat.org/discovery) to Worldcat: <https://ezproxy.libweb.linnbenton.edu/login?url=https://linn.on.worldcat.org/discovery>. Once you have located an item you desire, there will be a button to click to request it via interlibrary loan. Patrons also have the option of emailing us directly at libref@linnbenton.edu ; this may take a day or two longer to process.

Computer help:

Our Student Help Desk staff is available to help students with their computer needs all summer term. They can email: student.helpdesk@linnbenton.edu or call 541-917-4630. Immediate assistance may not be available so they should plan for a callback.

