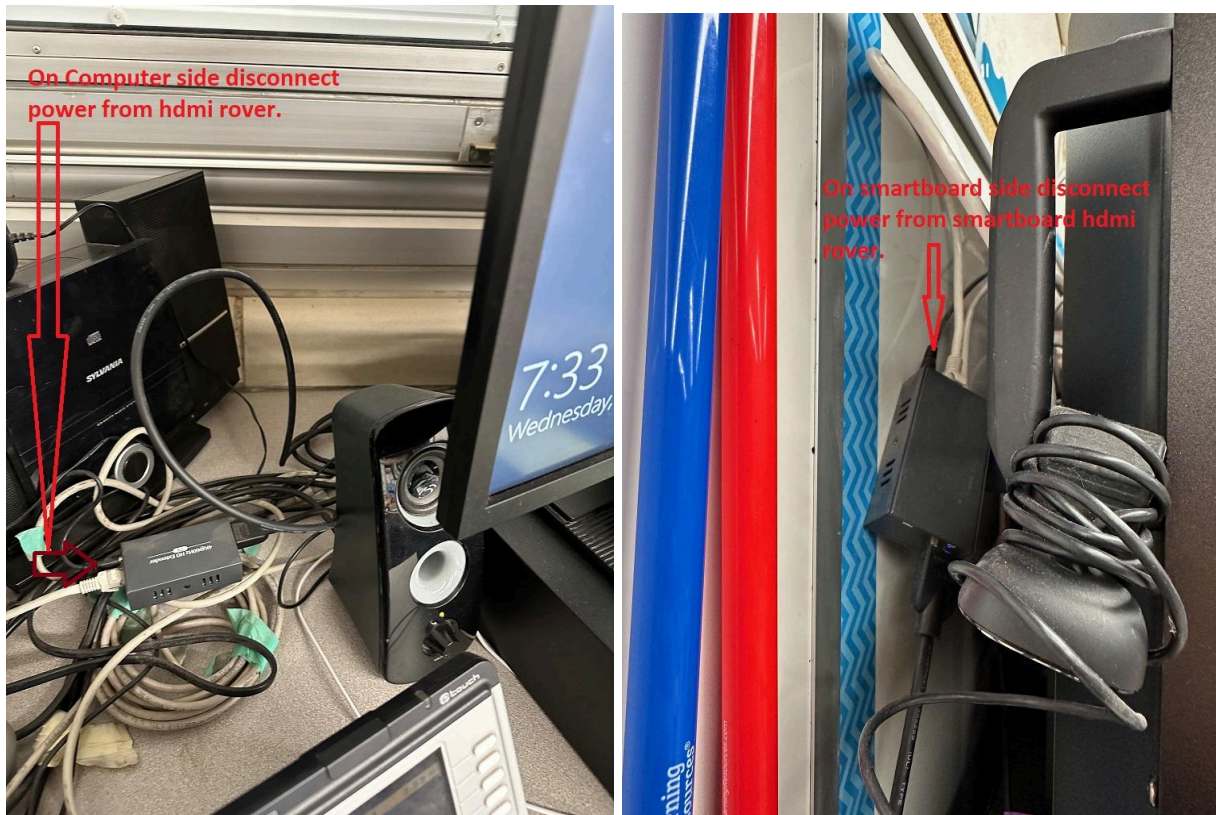


HDMI Rover on Smartboard Troubleshooting.

Issue: Sometimes when an HDMI rover is used the Smartboard may say no connection.

The way you resolve the issue is to disconnect the power on both sides of the rover. It is the black power cable. See Images. If you have a whitebox, the power I think is at the desk. Remove the power to it and wait 30 seconds.



Then starting on the computer side connect the power back into the hdmi rover. Then go and connect the power back on the rover on the smartboard side. You should now see an image on the smartboard. If you do not see an image then put in a work order.

Some have been replaced with white boxes in which case, the power is only on the computer side plugged into a power bar.

If you see the image now then you may have to complete the following steps.

If you touch the windows logo on the lower left of the smartboard screen and it responds on the computer monitor and not on the smartboard then you will have to do the following.

From the computer click on the windows logo (bottom left on computer) Go to Smart Technologies, Select Product Drivers Orientate. If you need to move the orientation to

the smartboard, **you can press the keyboard *space bar* so it jumps to the smart board screen.** Once it is there, then orientate the smartboard. Touch should now be working on the smartboard.