Tabel validitas kuesioner kepuasan pengguna terhadap pengelolaan SDM Fakultas

Soal	Koefisien Korelasi (r)	P value	Validitas
Reliability	0.910	0.000	Valid
Responsivenss	0.914	0.000	Valid
Assurance	0.489	0.024	Valid
Emphaty	0.469	0.032	Valid
Tangible	0.927	0.000	Valid

Berdasarkan hasil uji realibilitas dari data tabel yang disajikan di atas menunjukkan bahwa kuesioner yang menyangkut kepuasan pengguna terhadap pengelolaan SDM fakultas bersifat reliabel dengan Cronbach's Alpha senilai 0.785 yang berarti dapat diterima, sehingga intrumen yang digunakan dapat dinyatakan reliabel

Correlations

			Reliability	Responsivenss	Assurance	Empl
Spearman's rho	Reliability	Correlation Coefficient	1.000	.808**	.491*	
		Sig. (2-tailed)	.	.000	.024	
		N	21	21	21	
	Responsivenss	Correlation Coefficient	.808**	1.000	.217	
		Sig. (2-tailed)	.000	.	.345	
		N	21	21	21	
	Assurance	Correlation Coefficient	.491*	.217	1.000	
		Sig. (2-tailed)	.024	.345	.	
		N	21	21	21	
	Emphaty	Correlation Coefficient	.472*	.216	.980**	
		Sig. (2-tailed)	.031	.347	.000	
		N	21	21	21	
	Tangible	Correlation Coefficient	.836**	.928**	.218	
		Sig. (2-tailed)	.000	.000	.342	
		N	21	21	21	
	Total	Correlation Coefficient	.910**	.914**	.489*	
		Sig. (2-tailed)	.000	.000	.024	
		N	21	21	21	

**. Correlation is significant at the 0.01 level (2-tailed).

*. Correlation is significant at the 0.05 level (2-tailed).

Reliability Statistics

Cronbach's Alpha	N of Items
.785	6