

How-To: Check Windows Operating System Requirements

1. Using Settings:
 - Click the Start button.
 - Click the gear icon (Settings).
 - Go to System.
 - Click "About" at the bottom of the left-side navigation.
 - Under "Windows specifications," you'll see your edition and version of Windows.
 - Using the Run command:
 - Press the Windows logo key + R to open the Run dialog box.
 - Type winver and click OK.
 - This will display a window with your Windows version and build.
2. Check RAM (Installed Memory):
 - Using Task Manager:
 - Right-click the Taskbar and select Task Manager.
 - Go to the Performance tab.
 - Select "Memory" on the left pane.
 - You'll see the total amount of RAM installed.
 - Using System Information:
 - Open the Start menu.
 - Type "System Information" and select the corresponding result.
 - Look for "Installed Physical Memory (RAM)" in the System Summary.
3. Check Processor (CPU):
 - Using Task Manager:
 - Open Task Manager (Ctrl + Shift + Esc).
 - Go to the Performance tab and select "CPU."
 - You'll see your processor information, including its model and speed.
 - Using System Information:
 - Open the Start menu and type "System Information."
 - Select "System Summary."
 - Look for "Processor" in the details pane.
4. Check for the 500GB External Drive:
 - Using Disk Management:
 - Press Windows key + R, type diskmgmt.msc and click OK.
 - This will open Disk Management, where you can see all connected disks, including your external drive.
 - Look for the external drive in the list and check its capacity.
 - Note: If you find the external drive listed but it doesn't have a drive letter, you might need to assign one through Disk Management to access it in File Explorer.

Need More Help? We highly recommend consulting with the technology support teams at your local stores.