

# LuckFoxo33 Art Inc. Terms of Service

- Regular sized commissions are generally completed within 20 days. Though it may take
  up to 7 months or more depending on the complexity of the piece and events in my
  personal life
- Queue can be found here: Commmission Queue
- 1 and 2 credit Patreons get to skip the queue and have their smaller pieces (like stickers) completed monthly. 3 and 8 credit Patreons get to skip the line with larger pieces. Find my patreon here: <a href="mailto:patreon.com/luckfoxo33">patreon.com/luckfoxo33</a>
- No refunds are given after I have already started the work
- I have the right to refuse your commission for any reason
- Up to date price sheet is listed on luckfoxo33.com
- I announce slot openings on Discord, Twitter, Bluesky, and Telegram
- I **WILL** work on commission types that are not listed on my price sheet, I'm very flexible and will work on just about any project physical or digital
- You can support or tip me on <u>Ko-Fi.com/luckfoxo33</u>
- Any commissions sent to you via a google drive link must be downloaded within 30
  days of receiving otherwise the file may be subject to deletion, my drive gets cleaned out
  regularly

## **Ordering**

- Send your character/s and let me know what rough ideas you have for what you'd like to be drawn
- I will add you to the queue, wait times can be up to 7 months or more

- Rush comms are available but for an extra fee. Percentage depends on the urgency and my personal schedule. Can range from 50%-300%
- Securing a spot in the queue will cost an upfront fee of \$10, this payment will go towards your commission. If you decide to leave the queue this fee will not be refunded (note that the queue can sometimes be several months to a year long).
- When I get to you in the queue, I will message you. We will finalize your idea and agree upon a fair price
- I will send you a Stripe invoice link, click on it and it will take you to the payment page. You can use apple pay, google pay, debit, credit cards, or even payment installments. Send me a screenshot of the payment complete message to confirm proof of payment
- If you have given an outline of your idea, you've been added to the queue, and I am ready to start your order, you must specify if any changes will be made to the idea BEFORE PAYMENT.
  - If you do not specify changes before payment and I have begun working on the art, those changes will only be made with additional payment as reimbursement for the work already completed. I have the right to refuse these changes or postpone them to a later date for any reason.
- If I am unable to message you due to a change in username or inactivity on your account, I will attempt to contact you using other means, if unsuccessful, your spot in the queue will be lost. However, if you do come back anytime in the future, I will allow you to wait in the queue once again with no additional charge.
- Invoice must be paid at some point before I start the work
- Messages about commissions are accepted on twitter, telegram, bluesky, and discord.
   But discord/telegram are my preferred locations of contact

#### **Clickable Links:**

Discord: @LuckFoxo33

Telegram Twitter

All other socials

## **Payment**

• Stripe: I only accept payment through stripe or kofi. You can use apple pay, google pay, debit, or credit cards. You do not need an account yourself

- I offer my own payment plans that are only available to loyal repeat customers, the time
  intervals are determined on a case by case basis and I manually keep track of payments
  through stripe. You will receive an email indicating a due payment that you must click on
  and pay for yourself each time. Late payments more than 7 days have a 5% flat interest
  fee added to the total owed (the 5% is only considering the single payment, not the
  entire cost of the art).
- I also offer "buy now, pay later" allowing you to pay in installments. The companies include Affirm, Afterpay / Clearpay, and Klarna. I am not liable for any disputes or issues related to payment through these companies if you choose to work with them when purchasing a commission from me. I do warn that these companies tend to have very high interest rates on missed payments, so please take precautions when using these services
- Art wips may be watermarked before I have received full payment
- Complex characters will be charged an extra fee of what I see fit on a case by case basis
- Taxes or transaction fees may apply
- Due to exchange rates always changing, sometimes my pricing may be a few cents off.
   By purchasing from me you acknowledge this may occur and I am not obligated to refund or reimburse that amount
- Tips are accepted at <u>Ko-Fi.com/luckfoxo33</u> and TOS applies to payments made through there as well.

#### **WIPS**

- I generally send wip updates at the sketch stage, line art stage, and flat color stage as well as any other stages I see fit unless told not to. I will always send updates at anytime you request them
- I will make changes to the sketch twice, after that I charge an extra \$10 USD+ for sizable changes. Smaller changes are not charged unless there are multiple
- If there is a detail in your character's design that I've drawn incorrectly that was clearly shown in your reference image/s always let me know, I will make those changes free of charge

 If you request a change after the piece is completed that was not a detail shown clearly on your reference image/s or you request another large change, I will charge a fee that I see fit depending on the complexity of said change

### **Physical Products**

- Physical products shipped to you that have gotten lost or damaged in transit are not my responsibility to replace, no refunds are accepted in these situations
- When purchasing a physical item you are subject to paying any and all delivery/ import fees

### **Usage**

- I reserve the rights to my work. Do not claim my work as your own creation. Do not edit
  my work without asking permission
- Do not remove or crop out the signature from my work once it is sent to you. Telegram stickers must include the LuckFoxo33 logo in the pack, discord stickers require credit in the description of each sticker.
- Your commission is for personal use only, you may not sell the work for profit in any form unless you consult with me beforehand and I agree to your plans. Commercial use may require a higher purchase price or a percentage of future profits.
- You may use your artwork for any non-commercial personal creations such as personal stickers, personal prints, badges, digital backgrounds, memes, etc. I retain the right to use digital copies of said creations as promotional material or in future YCHs.
- Artwork may NOT be used or edited in any context that depicts hateful or discriminatory views that go against the positive and inclusive values of the Luckfoxo33 brand. Legal action may be taken in extreme cases.
- You may post my art online. If you do so, it must be with credit or linked back to LuckFoxo33 in some way.
- I will post your commission on my social media accounts and use it as promotion for my artwork. I do not tag accounts on or under my posts.

- If you prefer not to have your work publicly viewable on my social medias an extra 30% fee will be added to the price
- I reserve the right to use the commission or artwork I created for you to produce or replicate any physical or digital products such as a YCH, advertisement, meme, merchandise, etc. that will be used or sold for full profit of LuckFoxo33 Art Inc.

By commissioning me and/or paying through any payment platform including patreon for a product or service from LuckFoxo33 Art Inc. you are accepting all of these terms and any future updates that are made to these terms. If you agree to receive a free art piece from me, the same terms apply.

Last Updated- 09/04/2025