

Technology and Online Learning

Resources

The purpose of this resource is to provide students with institution specific information for technology and online learning resources. Please note, some of the “labs” may fall under “tutoring services” for your college or visa-versa. Please allocate as appropriate. Bullets are suggested information to include. They are recommended but not all are necessary to complete.

TECH SUPPORT

Course LMS Tech Support

- *Phone number*
- *Email*
- *Website (Usually a troubleshooting or HELP website)*
- *Name of Contact (if available)*
- *Hours/Days of operation*
- *Specific instructions for process/subject line/etc.*

CampusTech Support

- *Campus Location*
- *Hours/Days of operation*
- *Website*
- *Phone Number*

RESOURCES FOR ONLINE OR HYBRID CLASSES

Provide information for all campus, division, or departmental labs and facilities that hold hours or appointments to provide assistance to students. Please add or adjust as appropriate.

Operating Systems

- *The base level Operating Systems that are compatible with your LMS*

Browser Requirements

- *The Browsers and versions that are compatible with your LMS*

Software Requirements

- *Software and versions needed to complete assignments in this course*

Plug-In Requirements

- *Plug-ins (and links) needed to view online content in this course*

Peer Study Groups, Collaboration, and Presentations

- *Course software*
- *External software (Google hangouts, zoom, etc.)*

Organization

- *Link to Course Calendar*
- *Additional supplemental organizational tools/apps (ex. Below)*
 - *iHomework (Apple devices)*
 - *Cloud based calendar systems*
 - [*Notion*](#)

Tutorials

- *FindTutorials.com*
- *Youtube.com*

College Tutoring Service

- *Services Offered*
 - *Peer, TQ, or Faculty tutoring*
- *Campus Location*
- *Hours/Days of operation*
- *Phone number*
- *Email address*
- *Website*
- *Contact person*

ONLINE LIBRARY RESOURCES

College Online Library

- *Website*
- *Databases*
- *Search Guidance*
- *Tutorial Links*
- *Contact Email*