



Parent Resource Guide

PikMyKid support documents - ([English](#)) ([Spanish](#))

Frequently Asked Questions - ([English](#)) ([Spanish](#))

GETTING STARTED

Parent Registration ([ENGLISH](#)) ([SPANISH](#))

Download the App

Download the PikMyKid Parent app from the [IOS App Store](#) or the [Google Play Store](#)

Create Your Account

Tap “Create Account” and follow the prompts. You will be asked to Enter and verify your email address and phone number.

Add Your Child(ren)

If the mobile number you entered when creating your account matches what Yu Ying has on record, you should see your children in the app. If you do not see your children please email the school at: techsupport@washingtoneying.org

You can also register your account at parentapp.pikmykid.com

However, **YOU MUST USE THE PARENT APP FOR PICKUP.**

App Store Download Links



iOS



Android

PICKING UP YOUR CHILD(REN)

Tap the “Pickup” tab at the bottom of the app.

Select the Children you wish to pickup.

Tap Announce (Functions only when on/near campus, 10 minutes prior to dismissal time)

- Written Instructions for Pick Up with PikMyKid ([ENGLISH](#)) ([SPANISH](#))
- [Video Tutorial](#) for Pick Up procedure with PikMyKid (**ENGLISH ONLY**)

ADDING and SCHEDULING A DELEGATE

If you would like someone other than yourself to pickup your child(ren) you can add them as a delegate to your account. Delegates can be anyone from another Yu Ying parent to a relative or babysitter. **Delegates must still be scheduled to pickup on specific or recurring days of the school year.** Links below cover Adding a Delegate as well as other Parent Account options:

- Written instructions for Parent Account options ([ENGLISH](#)) ([SPANISH](#))