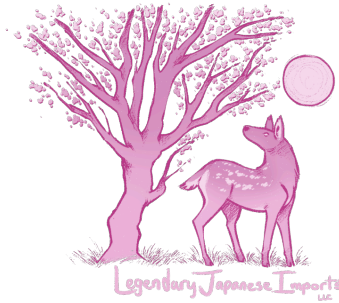




Legendary Japanese Imports TOS

(Legendary Luna's Proxy Service)

Updated 1/31/2025

Greetings sweet beans! Many have requested that I open a proxy service to help the community obtain goods from Asian countries! We will currently **only** be doing Japanese proxy services. We will not be doing proxies for Taiwan, Korea, China etc. The costs associated with the countries above would be more than what we currently price goods for on our website.

This service will currently be a trial to see if we offer it long term. To be as transparent with the community as possible I will start by saying I **DO NOT** use a service like Buyee, TreasureJapan, etc. I have an agent (Atsushi) who works with me to get goods in for my company Legendary Japanese Imports LLC. Please understand that we are 2 people and not Amazon, therefore items **WILL** take a while to arrive in America.

Information on Legendary Proxy Service:

- 1.) We accept requests from all websites we can access without subscription fees. If a subscription is needed to purchase from a website, we will request you pay for said fee. We will inform you before purchasing the item.
- 2.) We are able to purchase/bid on items from Y!Japan Auctions and Mercari.
Please note: Shipping within Japan can vary due to the different locations of items in different prefectures. We are based in the Osaka prefecture so please understand that Northern prefectures cost more to get items from than Southern prefectures. With this in mind we can tell you in advance what the items shipping cost will be inside of Japan.

- 3.) We charge a **\$5 fee per order plus 5% of your entire order from us to cover any paypal fee/service fees.** If you order 1 item or 100 items, it is ***only \$5 for the entire order (plus 5%)***. As a collector owned business, we understand having to pay high fees sucks and believe all collectors should be able to afford collecting what they love. While we greatly appreciate tips for our service, please don't feel obligated to tip unless you wish to!
- 4.) When wanting to place a bid on an auction, please tell us your **MAX** bid. Shipping **will not be included in your max bid**, so please be aware if you want us to include the shipping you must tell us in advance.
- 5.) We do not accept cancellations for items nor are refunds accepted for items already bidden/bought. **You will be banned if you cancel.**
- 6.) In the event an item sells out before we're able to obtain them, you will be fully refunded. We apologize in advance if this occurs. You can request we look for the item on the second hand market but please understand that this may require extra funds as resellers do mark items up once sold out.
- 7.) We reserve the right to cancel your order for harassment, vulgarity, etc. We are not computers and don't work 24/7, we're humans and are doing this to help the community.
- 8.) In the event that there is a delay in shipping from the manufacturer/store for whatever reason (yes, it does happen), we will notify you asap. We don't have any control over delays.
- 9.) All orders must be paid upon invoices being sent.

There will be two payments:

1.) Costs of items (plus fees)/shipping within Japan + Fees.

2.) Shipping from Japan to America then domestic shipping to you.

THIS WILL TAKE WEEKS TO OBTAIN SHIPPING INFORMATION. This is in part to bulking your items with our orders to get the costs down. Please do not rush this process.

SHIPPING INVOICES TAKE TIME AS WE RECEIVE ITEMS IN SLOWLY TO HELP WITH COSTS!!! MOST

SHIPPING IN 2025 IS AROUND \$8-\$10+ PER ITEM DEPENDING ON WHAT ALL WE HAVE COMING IN. WE COMBINE A LARGE AMOUNT OF ITEMS TO HELP DECREASE THE COSTS FOR YOU.

10.) While we work very hard to provide the best service to you, we ask for patience. If you need an order by X date please let us know and we can do a direct ship from Japan to you. This will be more expensive than the bulk shipping rate.

11.) **We are unable to give you exact shipping costs before your items arrive.**
We do not know the size of each item therefore it is hard to determine what costs may be from us to you. If you are nervous, please refrain from ordering.

12.) Once items are live on our website for pre-orders, we will not be accepting requests from campaigns. This is due to limited amounts of stock often being purchased for the website which we've in the past allocated to proxies as well. By allowing this, we as a small team can't keep up with demands. We apologize for this inconvenience for collectors.

13.) **Payment is due within 7 days of receiving your total/invoice. No orders will be placed until your outstanding balance is paid in full.**

14.)
Please submit your order to proxy@legendaryjapan.com OR fill out the request form located at [Proxy Request Form - Legendary Japanese Imports](#) OR join our discord channel <https://discord.gg/U3D7b2eS8w> and submit your order under the submissions tab.

**NO COUPONS CAN BE APPLIED TO PROXY ORDERS FROM
LEGENDARYJAPAN.COM UNLESS EXPLICITLY STATED!**

IMPORTANT NOTE FOR Y!JAPAN AUCTIONS:

We require you to send us the auction you wish to bid on **2 days BEFORE** it ends. This is to make sure we're able to place a bid as Japan is 13 hours ahead and Luna is the **ONLY** person able to contact Atsushi from Legendary Japanese Imports LLC. Luna does work on JST time but her timezone is EST.

Other Important Information:

Legendary Japanese Imports LLC and associates are not responsible for *damaged items. We do our best to take precautionary measures to get items undamaged, but unfortunately this may not always be the case as we are unable to control what goes on between the postal services we use. In this event we are not able to refund you so please understand by allowing us to proxy for you that you agree to this.

**Nor are we responsible for the actions of 3rd party sellers. We will do our best to resolve the issue but can make no guarantees as there are scammers in Japan as well. Buy at your own risk.*

Legendary Japanese Imports LLC and associates **do not** work on the weekends (normally) nor on American/Japanese holidays.

Items can take **up to 3 months to arrive** from Japan depending on stock status/pre-order status.

We greatly appreciate your understanding and if you have a question about an item, please contact us before placing an order.

Final Words:

We greatly appreciate you for entrusting us as your proxy service! We promise to give it our 100% . Legendary Japanese Imports LLC was founded by a collector and believes that everyone should be able to obtain the goods they want for affordable costs. We promise to be as transparent as possible with the community and as communicative as time allows. Please remember, Atsushi and Luna are not Amazon nor computers so patience, kindness, and understanding is asked. We are beyond blessed to have you all be a part of the Legendary Pokemon Family and hope you all have a Legendary day!