# **Operating Capacities**

# **State Policy**

# Putting observed practices to work

This activity walks you and your team through a collection of observed practices — good ideas from lean institutions that are making progress in narrowing attainment gaps and increasing student success. Let them serve as a source of inspiration for brainstorms.

## **Observed practice**

Delegate internal leadership and staff members to oversee legislative / policy affairs, manage relationships with policy allies, and brief institutional leadership on legislative affairs

#### To discuss

- Who at your institution can help oversee legislative / policy affairs?
- How are these individuals empowered?
- Who do they turn to when there's a roadblock?
- What support might they need to succeed?

### **Observed practice**

Build operating capacity to engage the state legislature and state-elected the board (if applicable) as policy allies in the transformation

#### To discuss

- How does our institution currently engage the state legislature and the state-elected board?
- Are there others ways to better engage them?
- How do we ensure that these relationships get the time and resources they need? What more could we be doing?

### **Observed practice**

Advocate for critical and relevant student success issues at the local / state / national level in order to help shape and influence policy; this may include leading pilots for reform movements

#### To discuss

- Are we seeing a misalignment between student success issues and governmental initiatives?
- If so, how might we advocate for relevant student success issues?
- How can we embed our institution in local, state, and national discussions regarding student success?
- How can we help shape and lead the conversation?