

PRIVACY POLICY

The terms "We" / "Us" / "Our" / "Company" individually and collectively refer to Arohana Technologies Pvt Ltd and the terms "You" / "Your" / "Yourself" refer to the Users. The term "Services" refers to any services offered by Arohana Technologies Pvt Ltd.

This Privacy Policy is an electronic record in the form of an electronic contract formed under the information Technology Act, 2000 and the rules made thereunder and the amended provisions pertaining to electronic documents / records in various statutes as amended by the information Technology Act, 2000. This Privacy Policy does not require any physical, electronic or digital signature.

This Privacy Policy is a legally binding document between You and the Company (both terms defined below). The terms of this Privacy Policy will be effective upon Your acceptance of the same (directly or indirectly in electronic form, by signing up on the "Mobile App" or using the Company's "Website" or by other means) and will govern the relationship between You and the Company for Your use of the Mobile App and Website.

This document is published and shall be construed in accordance with the provisions of the Information Technology (reasonable security practices and procedures and sensitive personal data of information) rules, 2011 under Information Technology Act, 2000; that require publishing of the Privacy Policy for collection, use, storage and transfer of sensitive personal data or information.

Please read this Privacy Policy carefully. By using the Mobile App or Website, You indicate that You understand, agree and consent to this Privacy Policy. If You do not agree with the terms of this Privacy Policy, please do not use the Mobile App and Website.

By providing Us Your Information or by making use of the facilities provided by Us, You hereby consent to the collection, storage, processing and transfer of any or all of Your "Personal Information" and "Non-Personal Information" by Us as specified under this Privacy Policy. You further agree that such collection, use, storage and transfer of Your Information shall not cause any loss or wrongful gain to You or any other person.

USER INFORMATION

To avail certain Services on Our Mobile App and Website, users may be required to provide certain information namely: - a) Your mobile number, b) Your name, c) Your email address, d) Your geo-location, home address, work address, e) Your gender, f) Your date of birth and Your UPI ID, occupation, interests, and the like. The Information as supplied by the users enables Us to improve Our Services and provide You the most user-friendly experience.

Any information will not be considered as sensitive if it is freely available and accessible in the public domain or is furnished under the Right to Information Act, 2005 or any other law for the time being in force.

In addition to any Personal Information or other information that You choose to submit to Us, we and Our third party service provider may use a variety of technologies that automatically (or passively) collect certain information whenever You visit or interact with the Services ("Usage Information"). This Usage Information may include the browser that You are Using, the URL that referred You to Our Services, all of the areas within Our Services that You visit and interact with, among other information.

All required information is service dependent and we may use the above said User information to, maintain, protect, and improve Our Services (including advertising services) and for developing new services. We will use the Personal Information You have chosen to provide Us for the purpose for which You provided it. We will not use it for any other purpose without Your consent. We might on occasions, use this information to notify You of any important changes or any special promotions that may be of interest to You.

Any information will not be considered as sensitive if it is freely available and accessible in the public domain or is furnished under the Right to Information Act, 2005 or any other law for the time being in force.

INFORMATION SHARING

There will be occasions where it will be necessary for Us to disclose Your Personal Information to third parties. We may be required to disclose Your Personal Information to third parties to provide the Services You have requested. However, the disclosure will only be made where it is necessary to fulfil the purpose for which You disclosed Your Personal Information. Otherwise than stated above, we do not disclose Personal Information that

You may give Us to any organisation or person outside Our Company, unless You have authorized Us to do so.

We will share the sensitive Personal Information to any third party without obtaining the prior consent of the User in the following limited circumstances:

(a) When it is requested or required by law or by any court or governmental agency or authority to disclose, for the purpose of verification of identity, or for the prevention, detection, investigation including cyber incidents, or for prosecution and punishment of offences. These disclosures are made in good faith and belief that such disclosure is reasonably necessary for enforcing these Terms; for complying with the applicable laws and regulations.

(b) We propose to share such information within its group companies and officers and employees of such group companies for the purpose of processing Personal Information on its behalf. We also ensure that these recipients of such information agree to process such information based on Our instructions and in compliance with this Privacy Policy and any other appropriate confidentiality and security measures.

INFORMATION SECURITY

We take appropriate security measures to protect against unauthorized access to or unauthorized alteration, disclosure or destruction of data. These include internal reviews of Our data collection, storage and processing practices and security measures, including appropriate encryption and physical security measures to guard against unauthorized access to systems where we store personal data.

All information gathered on Our Mobile App and Website is securely stored within Our controlled database. The database is stored on servers secured behind a firewall; access to the servers is password-protected and is strictly limited. However, as effective as Our security measures are, no security system is impenetrable. We cannot guarantee the security of Our database, nor can we guarantee that information You supply will not be intercepted while being transmitted to Us over the Internet.

GRIEVANCE REDRESSAL

Redressal Mechanism: Any complaints, abuse or concerns with regards to content and or comment or breach of these terms shall be immediately informed to the designated Grievance Officer as mentioned below via in

writing or through email signed with the electronic signature to Mr Yatish Gupta ("Chief Grievance Officer").

Mr. Yatish Gupta (Chief Grievance Officer)
Arohana Technologies Pvt Ltd

401 Building No. B-1, Boomerang Equity Business Park CTS no.4,
Chandivali Farm House, Kurla Near Hindustan Transmission Compound,
Andheri (E), Mumbai- 400072

Email: yatish@myrik.in

CHANGES TO PRIVACY POLICY

From time to time we may amend or update this Privacy Policy. When this occurs, we will post the new version of the Privacy Policy on Our Mobile App and Website. You can periodically review this Privacy Policy so that You remain informed as to how we are protecting Your Personal Information.