

Done/Doing Updates Repository

This resource is a part of *The City of Santa Ana's Website Overhaul: A Digital Service Network Spotlight*. Read the spotlight and explore the other resources and artifacts driving this work.

The below resources show the City of Santa Ana's series of monthly "Done/doing update" news posts on their website to let the public know what they were working on regarding the website. It was a way for the team to practice openness (i.e., transparency) about continuous improvement:

- November 2022: <https://www.santa-ana.org/done-doing-update-11-09-2022/>
- January 2023: <https://www.santa-ana.org/done-doing-update/>
- February 2023: <https://www.santa-ana.org/done-doing/>
- March 2023: <https://www.santa-ana.org/done-doing-update-03-08-2023/>
- April 2023: <https://www.santa-ana.org/done-doing-update-3/>
- May 2023: <https://www.santa-ana.org/done-doing-update-4/>
- June 2023: <https://www.santa-ana.org/done-doing-update-5/>
- July 2023: <https://www.santa-ana.org/done-doing-update-6/>
- August 2023: <https://www.santa-ana.org/done-doing-update-7/>
- September 2023: <https://www.santa-ana.org/done-doing-2/>
- October 2023: <https://www.santa-ana.org/done-doing-3/>