

# SARA MOSHER

Instructional Designer | eLearning Developer | Training Specialist

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## SUMMARY

I am an instructional designer with more than a decade of experience working with adult learners from all over the world in corporate, nonprofit, and higher education settings. I specialize in building culturally-informed, people-focused training solutions tailored for each client's unique situation and calibrated for different kinds of learners.

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## CORE SKILLS

eLearning | Curriculum Development | Instructor-Led Training | Needs Analysis | Intercultural Communication | Root Cause Analysis | Process Improvement | ADDIE | SAM | Backwards Design | Project Management | Storyboarding | Screencasting | Program Evaluation | Assessment | Canva | Articulate Storyline | Articulate Rise | Vyond | Camtasia | Audacity | Canvas LMS | Thinkific LMS | Kapwing | NVivo | ArcGIS

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## PROFESSIONAL EXPERIENCE

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**Program Officer for Instructional Design and Training** | International Rescue Committee | 2022-2025

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- Coordinated training efforts between different teams within a large multi-site organization, and provided project consultations to trainers working at local program offices around the US
- Created e-learning courses, job aids, microlearning videos, and quick reference guides for staff providing social services to refugees

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**Instructional Designer, Lead Annotator** | UMD Applied Research Lab for Intelligence and Security | 2021-2022

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- Collaborated with subject matter experts to assess needs and build training materials for two large data-labeling projects
- Performed quality control of annotation and data-labeling material

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**Instructor, Learning Consultant** | Southern Methodist University | 2015-2021

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- Created educational materials targeted to achieve specific learning outcomes, including instructor-led training decks and other specialized learning aids
- Performed needs analysis and conducted individualized training that improved skill-based performance
- Built and facilitated online courses using Canvas and Zoom

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**Refugee Resettlement Intern** | International Rescue Committee | 2013-2014

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- Facilitated instructor-led cultural orientation training for newly-arrived refugees from a variety of cultural backgrounds
- Conducted targeted interviews with clients in order to assess needs and program recommendations

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**Project Coordinator** | Delmarva Foundation for Medical Care | 2012-2013

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- Wrote resource guides on best practices for reducing racial, ethnic, and socioeconomic disparities in healthcare; created presentations and webinars for a national audience

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**Quality Analyst, Corporate Training Lead** | Cardinal Health | 2008-2012

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- Tracked department work quality, implemented process improvements, wrote training materials and best process guides, and managed training for new and existing employees

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## CERTIFICATIONS

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**Association for Talent Development** | Evaluating Learning Impact Certificate | 2022

**IDOL Academy** | Learning Designer Certificate | Articulate Storyline Skilled | 2021-2022

## **EDUCATION**

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**Southern Methodist University** | PhD | Anthropology

**University of Maryland** | MAA | Applied Anthropology

**Ohio State University** | BA, BM | Anthropology, Music