

售前／預訂注意事項：

- 訂單需在付款後才正式確認，訂單先到先得，額滿即止
- 下單及付款前，客人有責任需確保下單時所填寫的送貨資料是正確，請仔細檢查訂單及送貨資料，KKday及商戶不會就閣下未能提供正確資料而導致的任何損失承擔任何責任
- 閣下所購買的商品價格以支付介面的最終價格為準
- 頁面上之菜單只供參考，內容或有更改，實際可供應之菜式視季節、食材購買及存貨等因素而異，商戶毋須事先通知
- 因食材需提前準備，訂單一經接納後恕無法取消或減少食物份量。除非經商戶同意，所有訂購資料將不可更改，已付金額恕不獲退回
- 如有任何附加費，必須直接向商戶繳付
- 為了保持產品／物品的品質及完整，我們建議你若非即時食用，請冷藏所有易壞產品，或根據營運商提供的指示處理(如適用)。不遵循安全的食品處理規範和建議可能會增加食源性疾病的風險。免疫系統失調和/或食物過敏的個人，孕婦，幼兒和老人對應自行對食用產品負責。我們不能保證所出售的任何產品/物品都不含過敏原。如果您有過敏，過敏反應或飲食限制和要求，請在購買前聯繫有關商戶
- 所有網站顯示的食物圖片只供參考，一切以實物為準
- 你需要承擔產品／物品的狀態及其使用的風險

送貨服務注意事項：

- 偏遠地區如：售前／預訂注意事項：
- 訂單需在付款後才正式確認，訂單先到先得，額滿即止
- 下單及付款前，客人有責任需確保下單時所填寫的送貨資料是正確，請仔細檢查訂單及送貨資料，KKday及商戶不會就閣下未能提供正確資料而導致的任何損失承擔任何責任
- 閣下所購買的商品價格以支付介面的最終價格為準
- 頁面上之菜單只供參考，內容或有更改，實際可供應之菜式視季節、食材購買及存貨等因素而異，商戶毋須事先通知
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- 如有任何附加費，必須直接向商戶／KKday繳付
- 為了保持產品／物品的品質及完整，我們建議你若非即時食用，請冷藏所有易壞產品，或根據營運商提供的指示處理(如適用)。不遵循安全的食品處理規範和建議可能會增加食源性疾病的風險。免疫系統失調和/或食物過敏的個人，孕婦，幼兒和老人對應自行對食用產品負責。我們不能保證所出售的任何產品/物品都不含過敏原。如果您有過敏，過敏反應或飲食限制和要求，請在購買前聯繫有關商戶
- 所有網站顯示的食物圖片只供參考，一切以實物為準
- 你需要承擔產品／物品的狀態及其使用的風險
- 送貨服務注意事項：
- 偏遠地區如：東涌、愉景灣、馬灣、數碼港、半山、山頂、赤柱、石澳、西貢、沙頭角、打鼓嶺，如近郊地區等 需額外運費 HKD100 不等，商戶會 WhatsApp 閣下收取額外運費
- 以下地區不設送貨服務：灣仔會展、珀麗灣、機場、大帽山、飛鵝山、觀音山、大尾篤、愉景灣、離島，只可於觀塘自取點自取
- 顯示的送遞時間只為估算，實際送遞時間可能會因為我們及／或物流商供應商無法控制的因素(例如產品數量、距離、繁忙時段、天氣、交通情況等)而

變動

- 除非另有說明，否則產品(「產品」)送遞將由第三方供應商(「物流商」)處理，你的資料將會提供予物流商以便安排送遞
- 若送貨地點為商業大廈／會所／遊艇會／俱樂部等接待處，請閣下提早與接待處溝通有關到會訂單到達時間及交收人資訊，以免接待處拒絕待收，送貨員有權不作等待
- 客人需確保送貨時間內有人收貨，若送貨司機在送貨時間內／到達後15分鐘內致電多次未能聯絡客人／無法進行交收，送貨司機有權：(1)將食物寄托在大堂或管理處(如有)、(2)按物流平台(e.g. Lalamove / GOGOX)收費表每5分鐘收取等候費用\$10 - \$15，交收後平台會向客人收取等候費、(3)將食物撤回商戶，KKday有權向客人收取運費，而商戶將不會作出任何賠償或重新製作食物
- 若送貨地點為付費停車場，司機有權不進入停泊，亦有權要求閣下前往附近地點取貨
- 「地面交收」注意事項：
- 交收時送貨司機不會進入大堂，交收地點會在車輛可停泊位置，司機將接近收貨地點時會聯絡閣下。如不能泊車，司機有權要求客人到最近的可泊車位置附近取貨
- 售後／取貨後注意事項：
- 取貨請檢查所有收到的產品有否損壞或其他品質問題
- 商戶盡力為你提供高品質產品，並且鑑於某些產品的易腐性，商戶可能會不時替換有關產品，此不應被視為損壞／品質問題
- 你應自行負責恰當並安全地清洗、處理、準備、儲存、烹飪、使用及食用有關產品／物品，我們強烈建議嚴格遵守所有烹飪說明，以確保徹底煮熟所有肉類、家禽、海鮮和其他適用產品，不遵照安全的食品處理規範及建議可能會增加食物中毒的風險
- 萬一你有任何理由認為已交付的產品／物品因損壞／質量問題而不適合食用，請在簽收後立即，或於從商戶處提取產品／物品後24小時內透過KKday服務熱線(參閱交易憑證)與我們聯繫，並提供照片／影片作證據，如客人逾期提出將概不受理
- 如有查詢，可 WhatsApp 商戶：+852 9154 7284
- 憑證條款及細則：
- 可即時獲得預訂確認，如未有收到有關確認，請與KKday聯絡
- 下單後可 WhatsApp 商戶出示使用憑證列印本或以手機出示電子憑證
- 憑證不可轉售予第三方
- 不可將憑證兌換為現金或其他優惠
- 點餐後不可分拆或合併訂單
- 基本條款及細則：
- KKday沒有責任提供成份或致敏原相關資料，並且我們不能保證所出售的任何產品／物品都不含致敏原；如果你有食物敏感、過敏反應或飲食限制和要求，請在購買前聯絡有關商戶
- 免疫系統失調及／或食物過敏之人士、孕婦、幼兒及老人應自行對食用有關產品／物品負責
- KKday優惠不可與其他KKday優惠券、其他店內推廣、優惠或優惠券同時使用
- 如果因惡劣天氣或其他我們或物流商無法控制的因素干擾物流商送遞產品／物品的能力，商戶及／或物流商將嘗試在合理範圍內盡快送遞
- 不可取消、退款或更改訂單

- 只可為不成功或被拒絕的訂單提供全額退款
 - 如無故取消訂單(包括刪減貨品、按錯等原因), KKday及商戶保留收取訂單總額10%行政費之權利
 - 如有任何爭議, KKday及商戶保留對以上條款及細則的最終決定權
 - 、各區偏遠地區如近郊地區等 需額外運費 HKD100 不等, 商戶會 WhatsApp 閣下收取額外運費
 - 以下地區不設送貨服務: 灣仔會展、珀麗灣、機場、大帽山、飛鵝山、觀音山、大尾篤、愉景灣、離島
 - 顯示的送遞時間只為估算, 實際送遞時間可能會因為我們及／或物流商供應商無法控制的因素(例如產品數量、距離、繁忙時段、天氣、交通情況等)而變動
 - 除非另有說明, 否則產品(「產品」)送遞將由第三方供應商(「物流商」)處理, 你的資料將會提供予物流商以便安排送遞
 - 若送貨地點為商業大廈／會所／遊艇會／俱樂部等接待處, 請閣下提早與接待處溝通有關到會訂單到達時間及交收人資訊, 以免接待處拒絕待收, 送貨員有權不作等待
 - 客人需確保送貨時間內有人收貨, 若送貨司機在送貨時間內／到達後15分鐘內致電多次未能聯絡客人／無法進行交收, 送貨司機有權:(1)將食物寄托在大堂或管理處(如有)、(2)按物流平台(e.g. Lalamove / GOGOX)收費表每5分鐘收取等候費用\$10 - \$15, 交收後平台會向客人收取等候費、(3)將食物撤回商戶, KKday有權向客人收取運費, 而商戶將不會作出任何賠償或重新製作食物
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 - 你應自行負責恰當並安全地清洗、處理、準備、儲存、烹飪、使用及食用有關產品／物品, 我們強烈建議嚴格遵守所有烹飪說明, 以確保徹底煮熟所有肉類、家禽、海鮮和其他適用產品, 不遵照安全的食品處理規範及建議可能會增加食物中毒的風險
 - 萬一你有任何理由認為已交付的產品／物品因損壞／質量問題而不適合食用, 請在簽收後立即, 或於從商戶處提取產品／物品後24小時內透過KKday服務熱線(參閱交易憑證)與我們聯繫, 並提供照片／影片作證據, 如客人逾期提出將概不受理
 - 如有查詢, 可 WhatsApp 商戶: +852 9154 7284

憑證條款及細則:

- 可即時獲得預訂確認, 如未有收到有關確認, 請與KKday聯絡
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- 憑證不可轉售予第三方
- 不可將憑證兌換為現金或其他優惠
- 點餐後不可分拆或合併訂單

基本條款及細則:

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- 免疫系統失調及／或食物過敏之人士、孕婦、幼兒及老人應自行對食用有關產品／物品負責
- KKday優惠不可與其他KKday優惠券、其他店內推廣、優惠或優惠券同時使用
- 如果因惡劣天氣或其他我們或物流商無法控制的因素干擾物流商送遞產品／物品的能力，商戶及／或物流商將嘗試在合理範圍內盡快送遞
- 不可取消、退款或更改訂單
- 只可為不成功或被拒絕的訂單提供全額退款
- 如無故取消訂單（包括刪減貨品、按錯等原因），KKday及商戶保留收取訂單總額10%行政費之權利
- 如有任何爭議，KKday及商戶保留對以上條款及細則的最終決定權

Pre-sale/booking notes:

- The order must be officially confirmed after payment is made. Orders are on a first-come, first-served basis while supplies last.
- Before placing an order and making payment, the customer is responsible for ensuring that the delivery information filled in when placing the order is correct. Please check the order and delivery information carefully. KKday and the merchant will not be responsible for any losses caused by your failure to provide correct information. assume any responsibility
- The price of the product you purchased is subject to the final price on the payment interface.
- The menu on the page is for reference only and may be subject to change. The actual dishes available may vary depending on factors such as season, ingredient purchase and inventory, and the merchant does not need to notify you in advance.
- Since the ingredients need to be prepared in advance, once the order is accepted, it cannot be canceled or the food portion reduced. All order information cannot be changed unless approved by the merchant, and the amount paid will not be refunded.
- Any surcharges must be paid directly to the merchant/ KKday
- In order to maintain the quality and integrity of the products/items, we recommend that you refrigerate all perishable products if not for immediate consumption, or dispose of them in accordance with the instructions provided by the operator (if applicable). Failure to follow safe food handling practices and recommendations may increase the risk of foodborne illness. Individuals with immune system disorders and/or food allergies, pregnant women, young children and the elderly are responsible for consuming the products themselves. We cannot guarantee that any products/items sold are allergen-free. If you have allergies, allergic reactions or dietary restrictions and requirements, please contact the relevant merchant before purchasing
- All food pictures displayed on the website are for reference only, and the actual product shall prevail.
- You bear the risk of the condition of the product/item and its use

Notes on delivery services:

- Remote areas such as: Pre-sale/booking notes:
- The order must be officially confirmed after payment is made. Orders are on a first-come, first-served basis while supplies last.
- Before placing an order and making payment, the customer is responsible for ensuring that the delivery information filled in when placing the order is correct. Please check the order and delivery information carefully. KKday and the merchant will not be responsible for any losses caused by your failure to provide correct information. assume any responsibility
- The price of the product you purchased is subject to the final price on the payment interface.
- The menu on the page is for reference only and may be subject to change. The actual dishes available may vary depending on factors such as season, ingredient purchase and inventory, and the merchant does not need to notify you in advance.
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- All food pictures displayed on the website are for reference only, and the actual product shall prevail.
- You bear the risk of the condition of the product/item and its use
- Notes on delivery services:
- Remote areas such as: Tung Chung, Discovery Bay, Ma Wan, Cyberport, Mid-Levels, The Peak, Stanley, Shek O, Sai Kung, Sha Tau Kok, Ta Kwu Ling, etc. In suburban areas, an additional shipping fee of HKD100 will be required. The merchant will WhatsApp You will be charged additional shipping charges
- There is no delivery service in the following areas: Wan Chai Convention and Exhibition Center, Park Island, Airport, Tai Mo Shan, Fei Ngo Shan, Kwun Yam Shan, Tai Mei Tuk, Discovery Bay, and outlying islands. It can only be picked up at the Kwun Tong self-pickup point.
- The delivery time shown is an estimate only, and the actual delivery time may vary due to factors beyond our and/or the logistics provider's control (such as product quantity, distance, peak hours, weather, traffic conditions, etc.)
- Unless otherwise stated, delivery of products ("Products") will be handled by a third party supplier ("Logistics Provider") and your information will be provided to the Logistics Provider to arrange delivery
- If the delivery location is a commercial building/club/yacht club/club, etc., please

communicate with the reception desk in advance about the arrival time of the order and the delivery person information to avoid the reception desk refusing to accept the order. The delivery person has the right to no waiting

- Guests need to ensure that there is someone to receive the goods during the delivery time. If the delivery driver fails to contact the customer multiple times during the delivery time/15 minutes after arrival/cannot carry out delivery, the delivery driver has the right to: (1) Food is deposited in the lobby or management office (if any), (2) A waiting fee of \$10 - \$15 is charged every 5 minutes according to the logistics platform (e.g. Lalamove / GOGOX) fee schedule, and the platform will charge a waiting fee to the guest after settlement. (3) If the food is withdrawn to the merchant, KKday has the right to charge shipping costs to the customer, and the merchant will not make any compensation or re-make the food.
- If the delivery location is a paid parking lot, the driver has the right not to enter the parking lot and also reserves the right to ask you to pick up the goods at a nearby location
- Notes on "Ground Delivery":
 - The delivery driver will not enter the lobby during delivery. The delivery location will be where the vehicle can be parked. The driver will contact you when he approaches the delivery location. If parking is not possible, the driver has the right to ask the customer to pick up the goods near the nearest available parking location.
 - After-sales/pickup precautions:
 - Please check all received products for damage or other quality issues when picking up the goods
 - The merchant strives to provide you with high-quality products, and due to the perishable nature of some products, the merchant may replace the relevant products from time to time. This should not be regarded as a damage/quality issue
 - You are solely responsible for the proper and safe cleaning, handling, preparation, storage, cooking, use and consumption of products/items and we strongly recommend strict compliance with all cooking instructions to ensure that all meat, poultry, seafood and other Applicable products, failure to follow safe food handling practices and recommendations may increase the risk of food poisoning
 - In the event that you have any reason to believe that the delivered product/item is not suitable for consumption due to damage/quality issues, please contact the KKday service hotline (see Transaction voucher) contact us and provide photos/videos as evidence. If the customer submits after the deadline, it will not be accepted.
 - For enquiries, you can WhatsApp the merchant: +852 9154 7284
 - Voucher Terms and Conditions:
 - Reservation confirmation can be obtained immediately. If you have not received the confirmation, please contact KKday
 - After placing an order, you can WhatsApp the merchant to present a printed copy of the voucher or present the electronic voucher via your mobile phone
 - Vouchers cannot be resold to third parties
 - Voucher cannot be exchanged for cash or other benefits
 - Orders cannot be split or combined after ordering
 - Basic Terms and Conditions:
 - KKday is not responsible for providing information on ingredients or allergens, and we cannot guarantee that any products/items sold are free of allergens; if you have

food sensitivities, allergic reactions, or dietary restrictions and requirements, please contact us before purchasing Related merchants

- People with immune system disorders and/or food allergies, pregnant women, young children and the elderly should be responsible for consuming the relevant products/items themselves
- KKday offers cannot be used in conjunction with other KKday coupons, other in-store promotions, offers or coupons
- If bad weather or other factors beyond our or the logistics provider's control interfere with the logistics provider's ability to deliver products/items, the merchant and/or the logistics provider will attempt to deliver as soon as reasonably possible
- No cancellations, refunds or changes to orders
- Full refunds are only available for unsuccessful or rejected orders
- If an order is canceled without reason (including deletion of items, wrong order, etc.), KKday and the merchant reserve the right to charge an administrative fee of 5% of the total order amount.
- In case of any dispute, KKday and the merchant reserve the right to make the final decision on the above terms and conditions
- Remote areas in various districts such as suburban areas require additional shipping fees ranging from HKD100. The merchant will WhatsApp you to charge additional shipping fees.
- Delivery service is not available in the following areas: Wan Chai Convention and Exhibition, Park Island, Airport, Tai Mo Shan, Fei Ngo Shan, Kwun Yin Shan, Tai Mei Tuk, Discovery Bay, Outlying Islands
- The delivery time shown is an estimate only, and the actual delivery time may vary due to factors beyond our and/or the logistics provider's control (such as product quantity, distance, peak hours, weather, traffic conditions, etc.)
- Unless otherwise stated, delivery of products ("Products") will be handled by a third party supplier ("Logistics Provider") and your information will be provided to the Logistics Provider to arrange delivery
- If the delivery location is a commercial building/club/yacht club/club, etc., please communicate with the reception desk in advance about the arrival time of the order and the delivery person information to avoid the reception desk refusing to accept the order. The delivery person has the right to no waiting
- Guests need to ensure that there is someone to receive the goods during the delivery time. If the delivery driver fails to contact the customer multiple times during the delivery time/15 minutes after arrival/cannot carry out delivery, the delivery driver has the right to: (1) Food is deposited in the lobby or management office (if any), (2) A waiting fee of \$10 - \$15 is charged every 5 minutes according to the logistics platform (e.g. Lalamove / GOGOX) fee schedule, and the platform will charge a waiting fee to the guest after settlement. (3) If the food is withdrawn to the merchant, KKday has the right to charge shipping costs to the customer, and the merchant will not make any compensation or re-make the food.
- If the delivery location is a paid parking lot, the driver has the right not to enter the parking lot and also reserves the right to ask you to pick up the goods at a nearby location

Notes on "Ground Delivery":

- The delivery driver will not enter the lobby during delivery. The delivery location

will be where the vehicle can be parked. The driver will contact you when he approaches the delivery location. If parking is not possible, the driver has the right to ask the customer to pick up the goods near the nearest available parking location.

After-sales/pickup precautions:

- Please check all received products for damage or other quality issues when picking up the goods
- The merchant strives to provide you with high-quality products, and due to the perishable nature of some products, the merchant may replace the relevant products from time to time. This should not be regarded as a damage/quality issue
- You are solely responsible for the proper and safe cleaning, handling, preparation, storage, cooking, use and consumption of products/items and we strongly recommend strict compliance with all cooking instructions to ensure that all meat, poultry, seafood and other Applicable products, failure to follow safe food handling practices and recommendations may increase the risk of food poisoning
- In the event that you have any reason to believe that the delivered product/item is not suitable for consumption due to damage/quality issues, please contact the KKday service hotline (see Transaction voucher) contact us and provide photos/videos as evidence. If the customer submits after the deadline, it will not be accepted.
- For enquiries, WhatsApp merchant: +852 9154 7284

Voucher Terms and Conditions:

- Reservation confirmation can be obtained immediately. If you have not received the confirmation, please contact KKday
- After placing an order, you can WhatsApp the merchant to present a printed copy of the voucher or present the electronic voucher via your mobile phone
- Vouchers cannot be resold to third parties
- Voucher cannot be exchanged for cash or other benefits
- Orders cannot be split or combined after ordering

Basic terms and conditions:

- KKday is not responsible for providing information on ingredients or allergens, and we cannot guarantee that any products/items sold are free of allergens; if you have food sensitivities, allergic reactions, or dietary restrictions and requirements, please contact us before purchasing Related merchants
- People with immune system disorders and/or food allergies, pregnant women, young children and the elderly should be responsible for consuming the relevant products/items themselves
- KKday offers cannot be used in conjunction with other KKday coupons, other in-store promotions, offers or coupons
- If bad weather or other factors beyond our or the logistics provider's control interfere with the logistics provider's ability to deliver products/items, the merchant and/or the logistics provider will attempt to deliver as soon as reasonably possible
- No cancellations, refunds or changes to orders
- Full refunds are only available for unsuccessful or rejected orders
- If an order is canceled without reason (including deletion of items, wrong order, etc.), KKday and the merchant reserve the right to charge an administrative fee of 10% of the total order amount.
- In case of any dispute, KKday and the merchant reserve the right to make the final decision on the above terms and conditions