

Terms and Conditions

These contracts are with Van Mildert College Junior Common Room (referred to as "The JCR"). These contracts are subject to the law and courts of England and Wales. All payments must be made in GBP.

Van Mildert College Junior Common Room is a CIO charity registered in England and Wales. Van Mildert College Junior Common Room is a students' union for Van Mildert College, University of Durham.

We also sometimes use short forms like "Van Mildert JCR" and "VM JCR"; for example, this will appear on your bank statement.

Our address is:

Van Mildert College Junior Common Room
Van Mildert College
Mill Hill Lane
Durham
DH1 3LH

President contact:

Email: president@mildert.co.uk

Treasurer contact:

Email: treasurer@mildert.co.uk

Charges are not subject to VAT.

The JCR will seek recovery of any costs due to vexatious complaints or claims.

Freshers' Week Wristband

The 2026 Freshers' Week wristband costs **£37**. *This is a fundraising event for Van Mildert College JCR, registered CIO 1190990.*

The wristband acts as the ticket for the event and any explicitly connected events before and after the week organised by the JCR.

You do not have the right to cancel this contract* as it relates to the supply of services related to leisure activities for a specific period of performance (namely the induction week of the University of Durham, known as "Freshers' Week" or "Welcome and Orientation Week").

Only incoming undergraduates and postgraduate students of Van Mildert College are eligible to purchase this wristband and only one may be purchased per student. The wristband is cancelled if it is transferred to another person, re-sold, or offered for re-sale. You must comply with the rules of the University (including "test to participate") and any external venues.

*Discretionary refunds may be made in exceptional circumstances. Refunds will be subject to returning of the wristband and reasonable costs will be deducted.

You must behave in an orderly manner.

You must have proof of age and identity with you when participating in activities where alcohol is available or 18+ entry is required.

You must wear your wristband at all times.

You must leave any activity immediately, or not attend, if you experience symptoms of COVID-19, have received a positive COVID test result, or have been formally told to self-isolate.

You must reimburse the JCR for any fines or charges incurred due to your actions (such as cleaning charges due to vomit).

We reserve the right to withdraw a ticket at any time if required by the University.

We reserve the right to change aspects of the events from those advertised if we have no reasonable alternative.

We accept no liability for any other expenses or losses ticket holders may incur, including but not limited to travel or accommodation expenses. We accept no liability for any personal property.

Complaints

If you have any complaints or concerns, please contact us.

Decisions of the JCR may be formally appealed by members subject to the Standing Orders.