

PLAYSAFE AI SECURITY POLICY

Last Updated: Dec 22nd, 2024

Effective Date: Dec 22nd, 2024

PlaySafe AI is dedicated to protecting our platforms, data, and users from security threats. Below is a brief overview of our security standards and protocols. Keep in mind even when best practices are followed, security breaches can happen. The goal is to reduce the probability of a breach.

1. Security Updates & Patches

- **Critical Fixes Within 24 Hours**
 - **Continuous Monitoring:** We subscribe to CVEs and conduct container image scanning to detect vulnerabilities promptly.
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2. Auditing

- **Alerts:** Our alert systems allow us to respond to issues quickly and monitor activity.
 - **Quarterly Reviews:** Our security team reviews our security posture regularly.
 - **Auth:** OAuth and API keys secure all logging.
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3. Security Testing

- **Annual Internal Reviews:** Assess workflows, processes, and configurations.
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4. Team Collaboration & Data Privacy

- **Access Control:** Role-based with MFA requirements.
 - **Employee Training:** Mandatory yearly security and privacy education.
 - **Encryption:** TLS 1.3 for in-transit data, AES 256 for data at rest via our cloud provider.
 - **Periodic Access Reviews:** Ensures users maintain only necessary privileges.
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5. Legal Compliance

- **Privacy Policy & Data Protection:** Aligned with GDPR, CCPA, and other relevant regulations.
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6. Data Backup

- **Secure Storage:** All data resides in Cloud Storage with secure access controls.
 - **Data Redundancy:** We take regular backups.
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7. Incident Response

1. **Detection:** Ongoing monitoring for unauthorized activity.
 2. **Analysis:** DevOps quickly investigates root causes.
 3. **Containment:** Immediate mitigation to prevent further impact.
 4. **Eradication:** Removal of vulnerabilities and unauthorized access.
 5. **Recovery:** Systems are restored to normal operation.
 6. **Post-Incident:** Senior management reviews and implements preventive measures.
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8. Customer Communication

- **Timely Notifications:** We inform customers promptly if any incident affects data or privacy.
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Have questions about PlaySafe AI's security practices? Please consider reaching out to our Cloud Security Team at info@dogelabsvr.com.