

Interview Guidelines

Rescheduling or cancelling your interview

Applicants are strongly recommended to attend the originally scheduled interview date. If you cannot attend your appointment, you must reschedule your interview at www.ustraveldocs.com. Please be aware that there may be a significant wait before the next available appointment.

For family preference and employment visa categories, please carefully review the [Visa Bulletin](#) before you decide to reschedule your interview. There is no guarantee that a visa number will still be available on the date of your rescheduled interview.

Note: You must register your original NVC/KCC appointment online before you can reschedule. Rescheduling is only possible on a date **after** your assigned appointment.

Security screening procedures

For the safety and security of all applicants and employees, **bringing cell phones or other electronic devices inside the embassy is prohibited.** To avoid delaying your entry and that of those in line behind you, please bring only what is required for your interview.

To ensure the safety of these items, we encourage you to leave them at home and not rely on third parties who charge to keep these items. The Embassy has no mechanism or location to hold or safeguard items and therefore is not affiliated with individuals who offer these services.

Accompanying persons

Anyone whose name is not listed on the visa appointment letter will not be allowed to enter the embassy. Petitioners are not required to attend the applicants' immigrant visa interview. Due to limited space in the visa waiting room, we cannot accommodate petitioners or attorneys in the waiting room or at visa interviews. Only the following persons may accompany a visa applicant to their interview:

- Interpreter: Applicants may bring ONE interpreter if they do not speak English or Filipino well enough for an interview.
- Special Needs: Applicants may bring ONE person to help if they are elderly or have special needs.

- Minor children: Must be accompanied by a parent or legal guardian. The accompanying adult must provide a valid government photo identification or a notarized and signed affidavit of legal guardianship.

Immigrant visa fees

If you have not paid all the required fees to either the National Visa Center or via the appointment website, please be prepared to pay these fees on the day of your interview. All fees may be paid in either U.S. dollars or the Philippine peso equivalent. We accept cash and credit cards only. *Please note that if you are found ineligible to receive a visa, the application fee cannot be refunded.* A complete list of fees can be found [here](#).

Do not make travel arrangements before receiving a visa

A consular officer can make a decision on a visa application only after reviewing the formal application and interviewing the applicant. ***There is no guarantee that you will receive a visa.*** Do not sell your house, car, or property, resign from your job, or make non-refundable flight or other travel arrangements until you have received your immigrant visa.

If your visa is approved, we will keep your passport at the embassy while we prepare your immigration packet (if applicable) and print a visa for your passport. We will return your documents to you via an authorized courier service. If you have to travel within the Philippines while your passport is still with us, please make sure you have a valid picture ID other than your passport.